

Minimum Requirements for Establishing a Class 4 Gambling Venue

Section 317 of the Gambling Act 2003 requires that all Class 4 Gambling Venues have a Harm Minimisation Policy. This policy should be readily available and any users of the venue should be aware of the policy and its' availability.

As a Class 4 Gambling Venue Licence Holder there are several things you can do to ensure that your venue is used in a manner that is both safe and responsible. These things must include:

- Make sure your venue has information posters displaying contact information for Problem Gamblers. This includes the Problem Gambling Foundation, and other social support agencies within the District.
- Ensure patrons can monitor the time they spend in your venue by having a clock on the wall. This should be in a prominent position and visible from all parts of the room.
- If possible, avoid a separate entrance from the street into the Gambling Venue. Separate entrances enable patrons to access the facility discreetly and can assist a problem gambler.
- Limit any street signage and avoid any advertising that includes details of prizes, neon, flashing or moving signage or incentive based advertising. Signage restrictions include not using the word casino, no sandwich board signs, and not having signage visible from Residential areas.
- Make your Responsible Gambling Policy available at all times, and ensure your staff are trained to identify problem gamblers. The training should include knowledge of the self exclusion and third party notification process for problem gamblers.
- Make your staff comfortable removing people who are underage or intoxicated from the Gambling venue.
- Be strict with caregivers who leave children unattended while gambling.

The steps identified above are all achievable and will not result in significant financial burden on licence holders. When the measures identified above are employed it will help to create a safe and healthy environment to enjoy a leisure activity for all patrons.