

# water meters

## Read Rounds

Alexandra, Clyde & Roxburgh  
August/December/April

Bannockburn, Omakau, Ranfurly,  
Patearoa & Naseby  
September/January/May

Cromwell & Pisa Village  
October/February/June

## Meter Access

It is the property owner's responsibility to ensure the meter is kept clear and accessible for meter readers, and the meter can be quickly located in an emergency. This also applies to empty sections.

## Property Sales

If you are selling your property, you will need to request a final read from us (just like your power bill) at least 5 working days before settlement – a charge will apply.

If your property is monitored, final reads will not apply.

## Summary of Community Board decisions for Water Billing 2011/12

- **Bannockburn and Patearoa:** universal billing will continue.
- **Cromwell and Pisa:** Commercial and residential properties over 1100m<sup>2</sup> will continue to be charged for excess water. Properties less than 1100m<sup>2</sup> will be provided with "monitor" (not charged) accounts that show water usage specific to your property.
- **Alexandra, Clyde, Omakau, Ranfurly, and Naseby:** Commercial and lifestyle properties will be charged for excess water. All residential properties will be provided with "monitor" (not charged) accounts that show water usage specific to your property.
- **Roxburgh:** meters are being installed for commercial properties.

## Your Water Account

Meters are read three times a year, and you will receive an account regardless of whether or not a charge has been incurred, in order to give you an indication of how much water you use.

Water is administered as a 'rate' under the Local Government (Rating) Act. Because it is a 'rate', the water account belongs to the property owner, not a tenant or occupier. Therefore we will always send the account to the property owner not your tenant.

## Monitor Accounts

As part of our water metering strategy, we have installed meters and set up "monitor" accounts for all residential properties, so that ratepayers understand their water usage. These will be read during the same rounds as our billable accounts, and "dummy" invoices will be sent to property owners every 4 months. Monitored accounts are easily identified as they have a 5 digit account number followed by a 'z' eg 99999z.

## Methods of Payment

Payments can be made by cash, cheque or eftpos at any CODC service centre or mailed to:

Central Otago District Council, PO Box 122, Alexandra.

**Internet Banking:** Account number 02 0916 0081744 00

It is important you use your 5 digit water account number as a reference (not your valuation number).

**Direct Debit:** For paying your water account via this method, you will need to fill in a direct debit form. [http://www.codc.govt.nz/facilities/rates/payment\\_options#dd](http://www.codc.govt.nz/facilities/rates/payment_options#dd)

## Understanding your Usage

It is a good idea to learn how to read your meter, so that you can check how much water you have used. Water passing through your meter is the property owner's responsibility, even if it is a leak. So if you think your reading is higher than it should be, there are some steps you can take to check for possible leakage.

### Step 1

Check that no water is being used within your property. Locate your meter- this will be on the property boundary in a box. If you have trouble locating this, you can phone our office for assistance.

### Step 2

Look to see if any of the dials are moving. The red dials relate to the litres being used. If they are moving and you are sure no water is being used, this is a good indication that there is a leak somewhere on your property.

### Step 3

Check for any signs of a leak around your property.

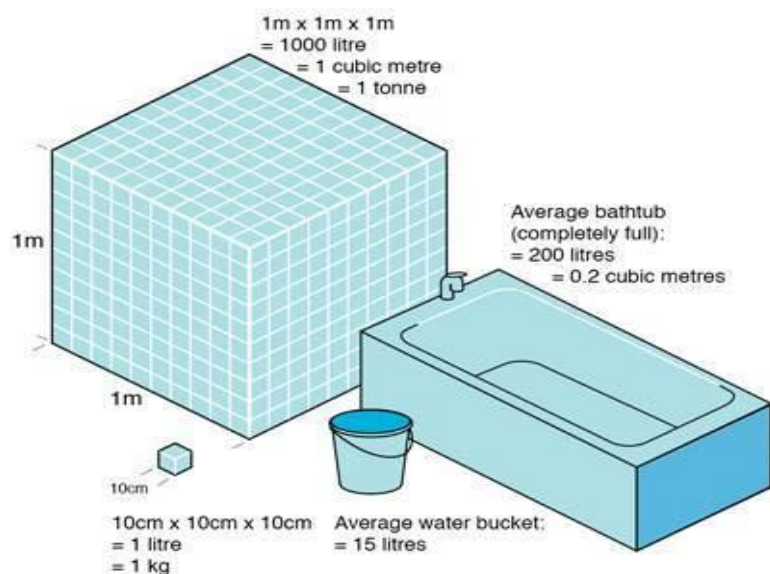
- Listen for water running, especially at night when everything is quiet
- Leaking taps
- Water appearing on paths or driveways
- Overflow pipes
- Damp areas in your lawns or gardens
- Check your toilet cistern is not continually running



### Step 4

Call a plumber of your choice to have your leak repaired.

## What does a Cubic Metre look like?



## Water charges for 2011 – 2012 Rating year

| Town<br>(Billable<br>Accounts) | Uniform<br>Charge<br>(\$)* | Excess Water<br>Charge<br>(Cents per cubic<br>meter) | Allocation<br>1 x Unit<br>1,000 Litres |
|--------------------------------|----------------------------|--|--|
| Alexandra                      | 449.60                     | 76.16  | 554                                    |
| Clyde                          | 298.30                     | 46.35  | 674                                    |
| Omakau/Ophir                   | 698.70                     | 142.42   | 502                                    |
| Roxburgh                       | 666.60                     | 85.86  | 365                                    |
| Ranfurlly                      | 552.00                     | 163.04   | 500                                    |
| Naseby                         | 618.00                     | 163.04   | 500                                    |
| Patearoa Urban                 | 412.50                     | 123.92   | 365                                    |
| Cromwell                       | 227.00                     | 66.72  | 365                                    |
| Bannockburn                    | 227.00                     | 66.72  | 365                                    |
| Pisa Village                   | 354.80                     | 66.72  | 365                                    |

## Be a Wise Water User

- Adjust sprinklers so only your lawn is watered and not your house, footpath, or street.
- Run your clothes washer and dishwasher only when they are full.
- Monitor your water bill for unusually high use. Your bill and water meter are tools that can help you discover leaks.
- Water your lawn and garden in the morning or evening when temperatures are cooler to minimize evaporation.
- Rather than follow a set watering schedule, check the soil moisture two to three inches below the surface before watering.
- Use drip irrigation for shrubs and trees so that the water goes directly to the roots where it's needed.
- Report broken pipes in footpaths or roads to CODC, (03)440 0056 – 24hours

*For further enquiries contact CODC – (03)440 0056*

*For Water Billing enquiries contact – (03)440 0607*

Email: [water@codc.govt.nz](mailto:water@codc.govt.nz)

[www.codc.govt.nz](http://www.codc.govt.nz)