

Remote Inspections

A remote inspection is a live video call where you guide the inspector through your site using your mobile device. This allows the inspection to be completed without an on-site visit.

Before the inspection

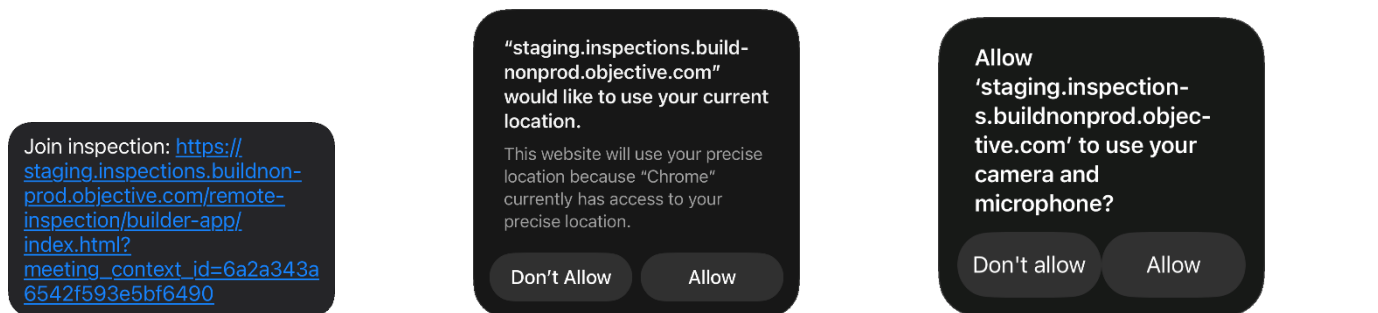
REQUIREMENTS

- Valid mobile number in your Objective Build [profile](#)
- Location services turned **on**. Build confirms you are at the consented property before starting the call.
- Working camera on your mobile
- Fully-charged mobile
- Stable internet connection
- Headphones or earphones (recommended for noisy sites)

PREPARE THE SITE

- Ensure good lighting
- Provide clear access and visibility to all required areas
- Have any required documents ready to show

Starting the inspection

- 
1. You will receive a text notification with the video call link.
Select the link to join the call.
 2. Select to **Allow** the system to use your camera and microphone.
 3. Select to **Allow** the system to use your camera and microphone.

CALL WON'T CONNECT?

Check your mobile number in Objective Build. Have you enabled location services?

During the inspection

- Follow the inspector's directions—ask for clarification if needed
- Select front or back camera from the menu as required
- Rotate your phone to landscape for a wider view
- Walk slowly and hold the device steady

WHAT THE INSPECTOR DOES

- Completes their checklist remotely
- Takes photos as needed

After the inspection

- Inspector ends the call
- Inspection report is finalised
- You receive confirmation of completion