

2017 RESIDENTS' SURVEY RESULTS

August 2017

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Introduction

This report represents the results of the 2017 Central Otago District Council Residents' Survey.

Council carries out an annual survey to:

- Measure its performance with respect to the services it provides during the year
- Identify issues for the coming year
- Identify priorities for the coming year

This year was the second year Council has conducted its survey online.

To ensure the sample was representative of our population, it was important that every household had access to the survey and that those who wanted to complete the survey had the chance to do so.

During the survey period we promoted it via:

- Community newspaper and news bulletin advertising
- Local radio advertising
- Promotion on Council's website, the CODC Facebook page and the Mayoral Facebook page
- App-vertising on the Central App
- Email signature banner on all external CODC emails
- Onelan screen promotion at our libraries, visitor centres and swim centres
- A postcard distributed to all households in the district with personal invite from the Mayor to give feedback

A print version was available for those without access to the internet. Eighteen people completed and returned a paper version of the survey. To guard against multiple completions from a single source, which may have skewed the results, the survey software allowed only one completion per IP address.

We had 781 people take the survey and 628 respondents fully complete all the mandatory questions. The survey was carried out between 23 May and 30 June 2017.

How representative is this survey?

The following tables compare the demographics of this year's survey sample to the 2016 survey and against Census 2013 and electoral roll population statistics.

Please note we have not attempted to weight the survey to population parameters or to select a random sample of residents. However, we have analysed the results by the following demographics and will note any significant differences between them.

Gender: Note that this sample is skewed towards women. This is a common characteristic of un-weighted surveys, especially those that limit participation to one entry per IP address.

CODC RESIDENTS' SURVEY 2017

	2016 sample %	2017 sample %	% Census 2013 counts
Male	33	34	49.9
Female	67	66	50.1

Age: We had a marked increase in the percentage of those 60+ completing the survey this year compared to 2016, illustrating that moving online is not a barrier to good feedback from this age bracket. The flipside of this shift is that we are down this year percentage-wise in the under 40 and 40-49 age bracket. However in terms of actual numbers Under 50s were only down slightly from 279 in 2016 to 257 in 2017; over 50s participants went from 195 last year to 371 this year.

	2016 sample %	2017 sample %	Population Census 2013
Under 40	34	23	40
40-49	25	18	14
50-59	20	20	16
60 and over	21	39	30

Ward: The 2017 survey achieved a more representative sample of our district.

	2016 sample %	2017 sample %	% of district population by ward based on electoral roll
Alexandra	40.1	34.2	31.0
Cromwell	30.6	38.1	33.7
Earnsclough/Manuherikia	13.7	15.3	18.4
Maniototo	6.9	6.5	8.5
Teviot Valley	6.8	5.3	8.4
None of these	1.9	0.6	

Community Priorities: Water remains the top priority for our community at large. Public toilets also made the top six again.

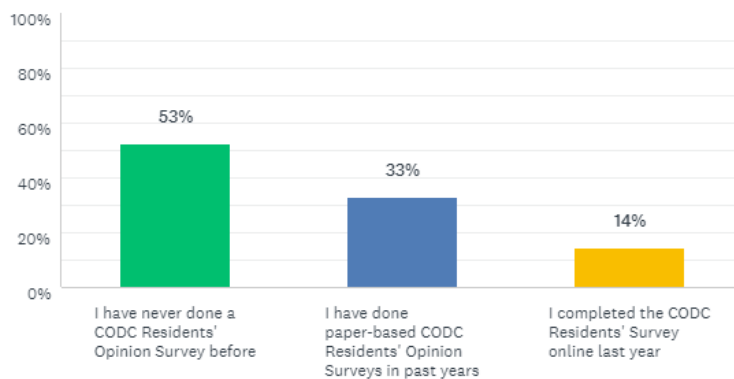
Ranking	2016 Priorities	2017 Priorities
1	Water quality	Water Supply
2	Tourism promotion	Community Planning
3	Economic development	Public Toilets
4	Elderly persons' housing	Community Halls
5	Rubbish collection	Footpaths
6	Public Toilets	Litter Bins

The following pages give an analysis of this year's survey results based on the 628 completed surveys. This is followed by an appendix with a copy of the survey.

Question 1: Survey Respondents

We asked the initial survey question ‘Which of the following best describes you?’ to establish if we had attracted people who we had never heard from in the past.

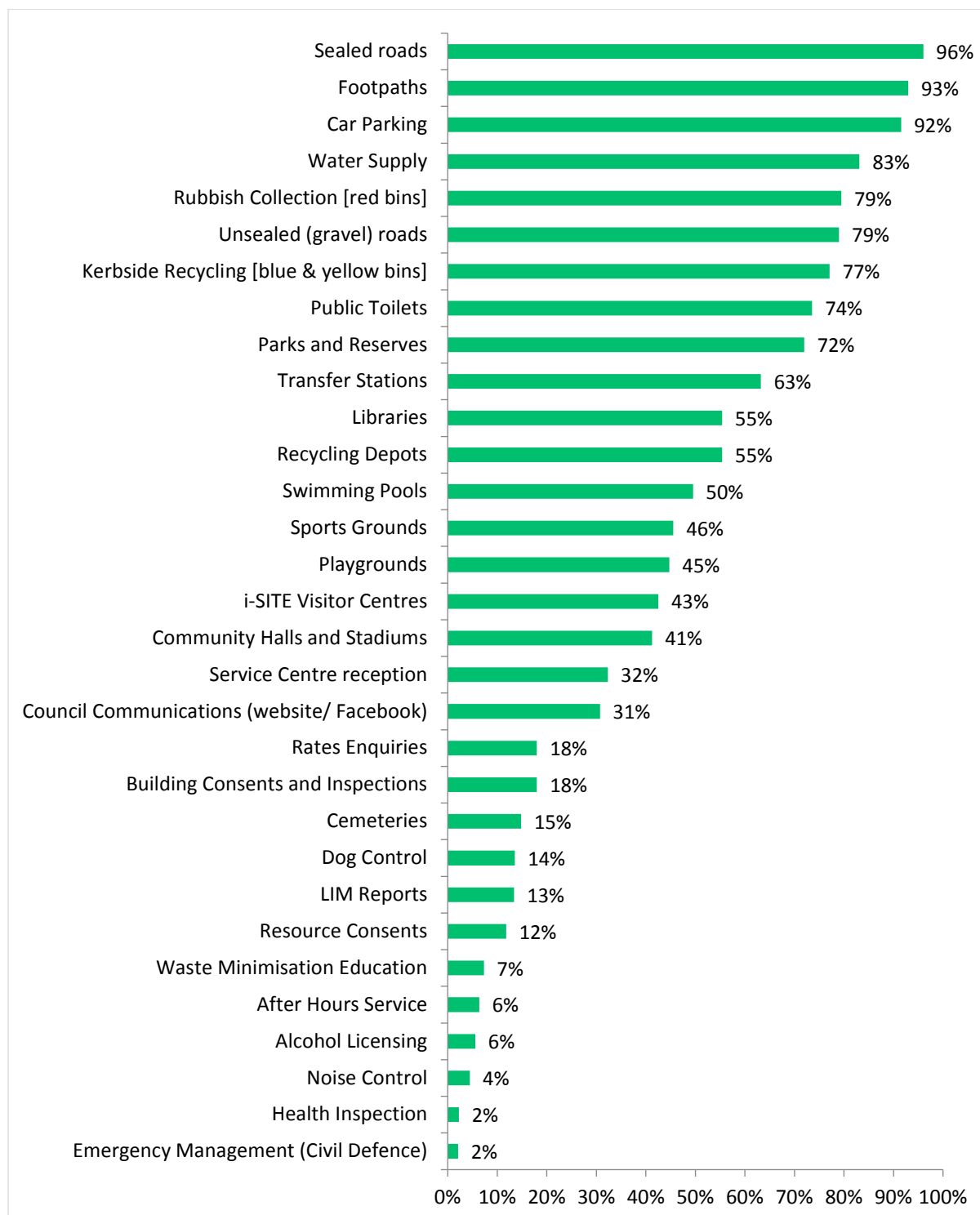
Overall 53% of respondents ticked that they had never done a CODC Residents’ Survey before.



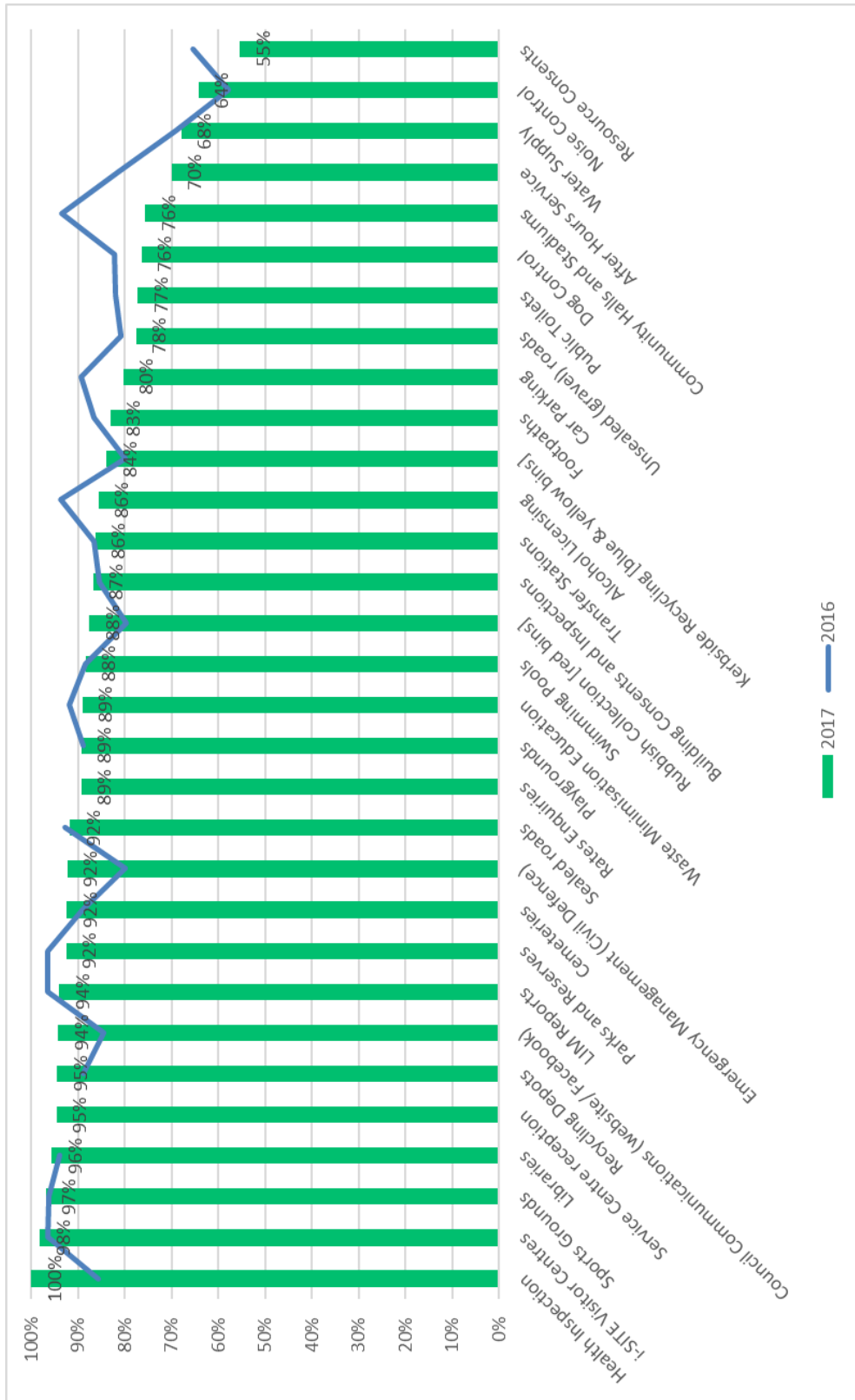
ANSWER CHOICES	RESPONSES	
▼ I have never done a CODC Residents' Opinion Survey before	53%	331
▼ I have done paper-based CODC Residents' Opinion Surveys in past years	33%	207
▼ I completed the CODC Residents' Survey online last year	14%	90
Total		628

Question 2: Services and amenities used or experienced in the last 12 months

Respondents were asked to tick boxes to indicate which of a list of services and amenities they had used or experienced in the last 12 months. The next question then showed each individual a list containing only those services/amenities they had used.



Question 3: Satisfaction with services and amenities



Note: two new options were added to the 2017 survey, 'Service Centre Reception' and 'Rates Enquiries', therefore there is no 2016 data to compare.

Question 4: Positive experiences with Council

We introduced this new question to our survey this year: *'Have you had a great experience with Council in the past 12 months that you'd like to tell us about?'* We had identified there was a gap in our survey for allowing people to share their positive experiences and interactions.

Customer Services (57) – the majority of these comments mentioned knowledgeable, friendly and helpful staff; they have received good service and that responses had been prompt. A number of people commented specifically about the positive experience they had in dealing with service centre and reception staff.

'No' (43) – 43 comments simply said no, they hadn't had a positive experience they'd like to share.

Planning – building controls, LIMs (20) – building consent process is smooth and fast; helpful staff in the planning department; great building inspectors; timely LIMs.

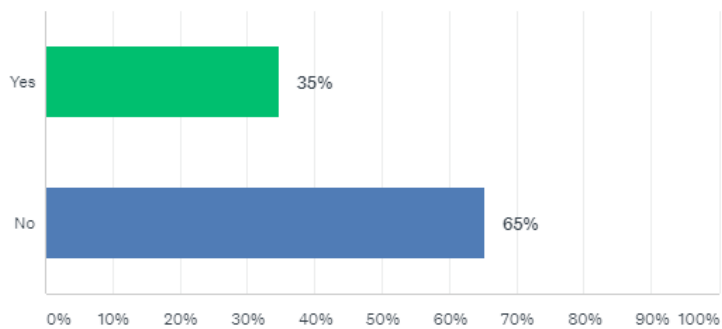
Water Services (12) – prompt, helpful feedback to enquiries; fast response times to fix water related issues.

Pools (12) – Cromwell Swim Centre is a great facility with good staff; excellent swim school teachers; pools are great facilities and an asset; attentive pool staff.

Parks & Reserves (11) – good consultation for upgrades to libraries and playgrounds; great staff consulting on greenways and walkways; Clyde Domain, Molyneux Stadium, Pioneer Park and sports fields are great.

Question 5: Issues/problems with services or amenities

We then posed the question *'In the past 12 months have you personally experienced any issues or problems with any of these services or amenities?'* Thirty-five percent of people said yes (last year this was 49%). Answering in the affirmative brought up question 6 for this group asking more detail about their issue/problem.



ANSWER CHOICES	RESPONSES
Yes	35% 218
No	65% 410
Total	628

Question 6: Problems faced

The main problems experienced by residents fell into the following categories:

Roading (57 comments) – mix: dissatisfaction with gravel road conditions; roadside spraying; footpaths (lack of them, uneven surface, cars parking over them); need for improved lighting

Water Services (43 comments) – dissatisfaction with water quality, lime scale, water pressure, leaks, burst pipes, boil water notices

Waste (32 comments) – people wanting weekly rubbish collections back (especially over summer months), yellow bin collections twice a month, and blue bins collecting much less frequently; high cost of 'doing the right thing' with electronic waste

Planning – including Building Consents, Resource Consents and LIMs (32) – comments in general voicing frustrations with perceived inconsistency, timeframes and cost of consents.

Parks and Recreation (22 comments) – a mix; most frequent comments for this activity related to litter bins, need for more and frequent emptying; other comments included the desire to see more native planting; a request for a dog park; for developers to have to add green spaces and trees to beautify the streets; concerns around maintenance of formal gardens.

Customer Services (21 comments) – slow or no response to complaints or queries; request for more user-friendly online services; more communication from community boards;

Public Toilets (20 comments) – state of cleanliness of toilets (particular references to Clyde and Alexandra) toilets; need for more public toilets across district (particular request for one near playground in Anderson Park Cromwell)

Dog control (11 comments) – Roaming dogs; constantly barking dogs; suggestions of dog poo bins; dog "parks" - both a place to 'park' or tie dogs to at parks where children play and request for an actual off-leash dog park space

Question 7: How could the Council improve services?

Respondents felt that Council could improve services in the areas listed below. The majority of comments did not provide the 'how', but more so the 'what'.

Roading (112 comments) – inspect, assess and maintain gravel roads – more frequent grading; maintain footpaths – uneven surfaces, tree roots, clean gutters; more footpaths needed i.e. Pisa, Clyde; tar seal some gravel roads - Bendigo Loop Road, Aitken Road, Sandflat Road, Auripo Road, Ranfurly to Naseby Road; remove parking enforcement; more car parks particularly in Cromwell and Clyde; better street lighting.

Waste (84 comments) - review the collection frequency of the three bins – most wanting fortnightly for yellow and more regular collection of the red bin during the summer months; green waste kerbside collection; more public rubbish bins, emptied more regularly.

Water Services (59 comments) - majority of people want to see action/progress on improved water quality and supply (particularly Alexandra). Other themes included water rates being too high; slow response times to water related issues.

Parks & Reserves (45 comments) - need for planning of greenways in new subdivisions; provide a dog exercise park or have regard for people who have dogs with them and kids at park; shade protection for playgrounds; more rubbish bins at parks; public gardens, reserves and grass verges need to be tidy and well maintained.

Toilets (26 comments) – monitor and clean toilets more regularly; better, more modern toilet facilities i.e. to include baby changing facilities; more public toilet facilities to cater for increased demand.

Planning – including Building Consents, Resource Consents and LIMs (25 comments) – the majority of the comments received related to improvements in building and resource consents. More staff to meet increased demand who are accessible and have discretion to make decisions; consents are not timely and too costly; consent process needs to be quicker and more transparent; improve the availability of information regarding the consent process and the costs involved. Other themes included needing more land made available in Alexandra and ensuring greenways are included in new subdivisions.

Customer Services (25 comments) – timely responses to all enquiries with accurate information; responses from the right people; access to the people who can answer the query; staff to be helpful, friendly and polite.

Communications (20 comments) – consult with the community before making decisions; response to queries and complaints to be timely and from the appropriate people; increase public awareness/education; forms, requests and consultation online; up-to-date, easy-to-find information on the website.

Pools (18 comments) – temperatures too low; cost.

Question 8: Priority Issues

Respondents were asked to tick up to four priority issues that they considered Council should give high priority in the next year-three years. Here are the top 10 for the district.

2017 Ranking	Answer Choices	Responses (%)	Actual Count	Last year's ranking
1	Water Supply	34.6	217	1
2	Community Planning	20.1	126	7
3	Public Toilets	16.6	104	6
4	Community Halls	15.3	96	27
5	Footpaths	15.1	95	8
6	Litter Bins	14.6	92	13
7	Economic Development	13.2	83	3
8	Walking Tracks	12.9	81	11
9	Tourism	12.4	78	2
10	Sewerage	12.1	76	23

Of those who ticked the 'other' box in this question, the following issues were listed: rural requirements in general, public transport to/from Queenstown airport, cycle tracks/cycle friendly initiatives, electronics recycling collection, freedom camping, district plan, keeping rates down, safe crossings for children, street lighting, dog park, core business, sporting facilities, planning for effects of climate change, consultation, Alexandra retail

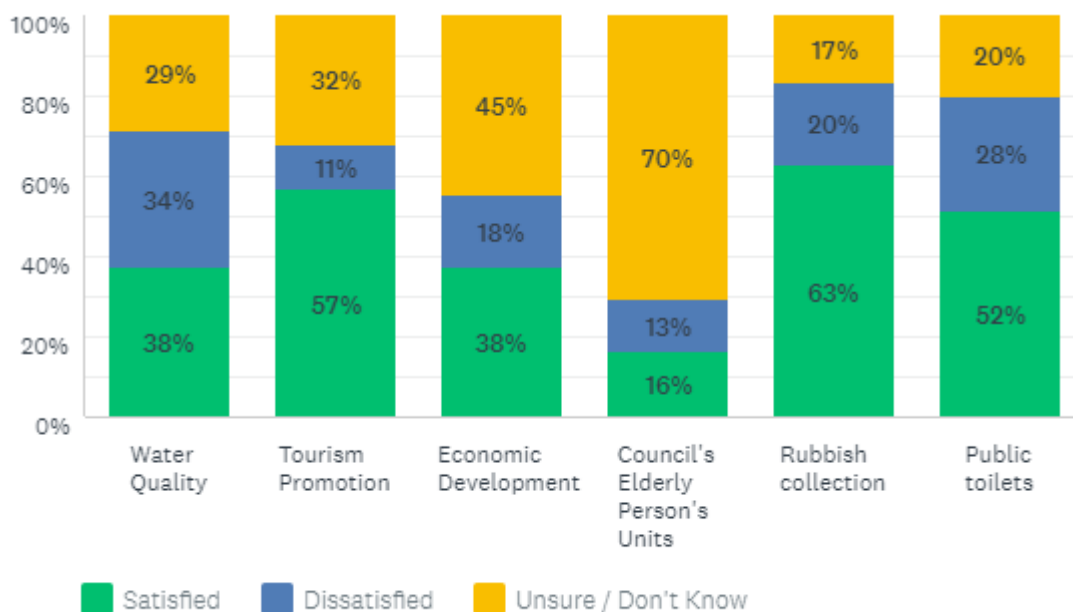
Top Priorities by Ward

The following issues had greater significance to particular wards. They are listed in order of the number favouring them in each ward.

Ward	Higher priority for
Alexandra	water supply litter bins public toilets
Cromwell	community planning community halls water supply
Earnsclough/ Manuherikia	water supply sewerage system public toilets
Maniototo	unsealed roads footpaths
Teviot Valley	unsealed roads footpaths

Question 9: Satisfaction with Council's efforts on these priority issues during the last year

In Q9 we asked 'Please indicate how satisfied you are with the Council's efforts on these priority issues during the last year'. For the second year we have had the three options satisfied, dissatisfied, unsure/don't know.



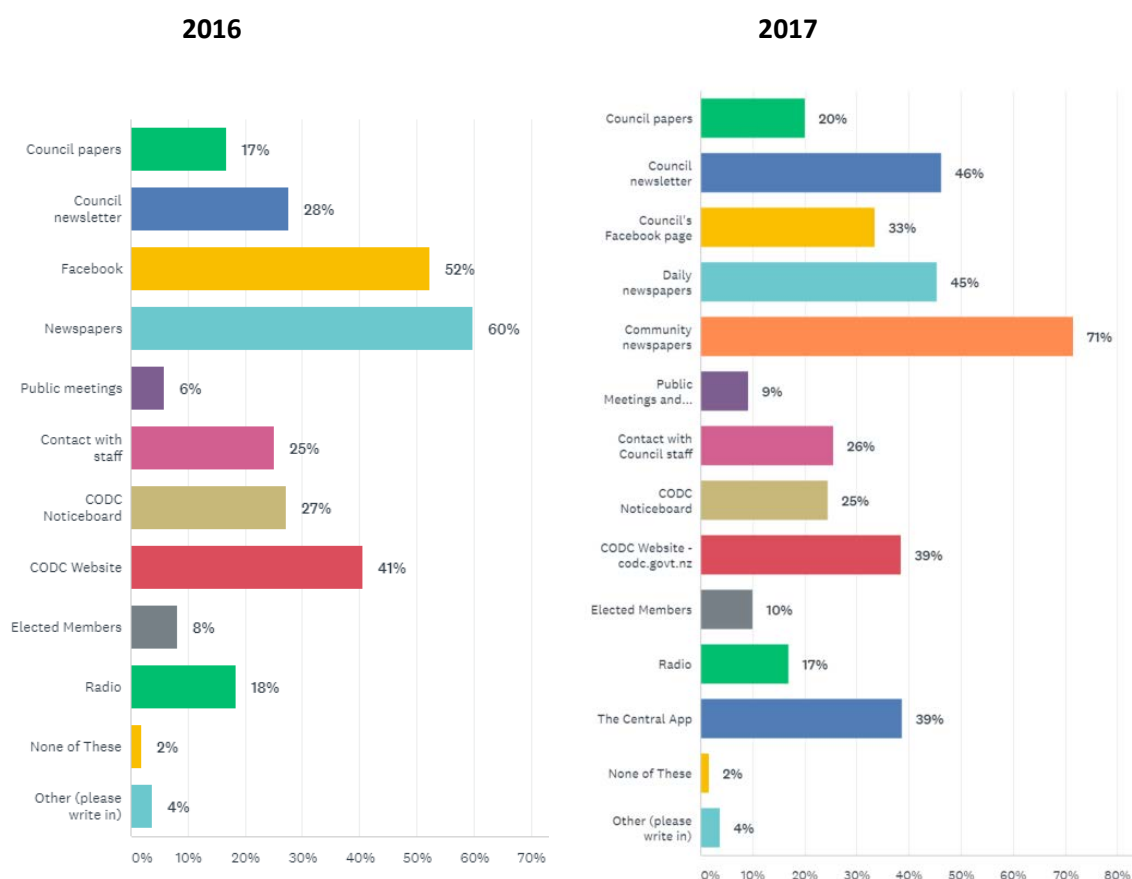
Question 10: Where do you obtain Council information?

This year we made some slight tweaks to this question – separating out ‘newspapers’ to ‘daily newspapers’ and ‘community newspapers’. We also added in The Central App as a new local medium relaying Council news and messages (launched in November 2016).

The bar graphs for last year’s results is shown below next to this year’s results. The Council newsletter is now delivered twice a year to all residents as well as ratepayers (previously it was just inserted into rates demands) and this move has seen a jump in Council newsletters as a source of Council information from 27% to 46%.

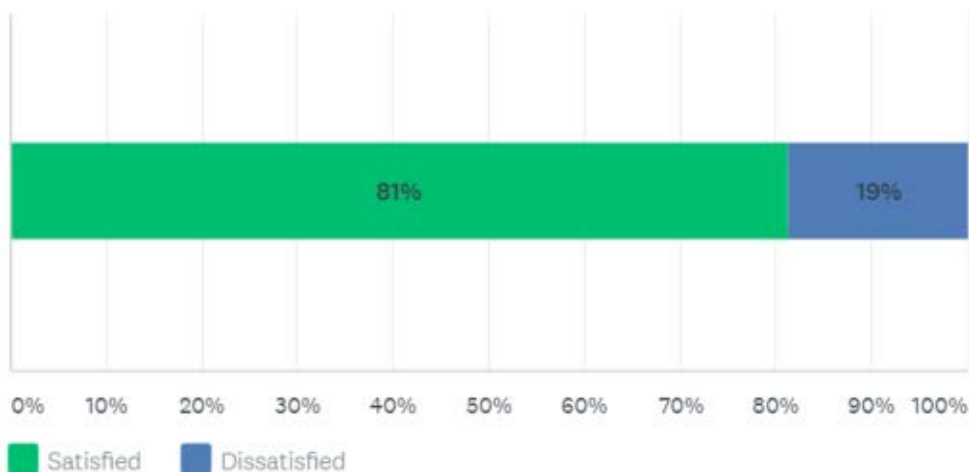
Community newspapers are the top sources of information. This is also where we have concentrated much effort into making our page 5 Noticeboard space a go-to spot for Council news in the past 12 months.

The Central App rated on a par with our Council website at 39%. This shows there is a fair proportion of smartphone users out there getting Council news via the App. Council has been a strong supporter of The App in its first year and has found the immediacy of the medium great for getting out alerts such as boil water notices, road conditions and unplanned facility closures.



Question 11: Satisfaction with level of information from Council

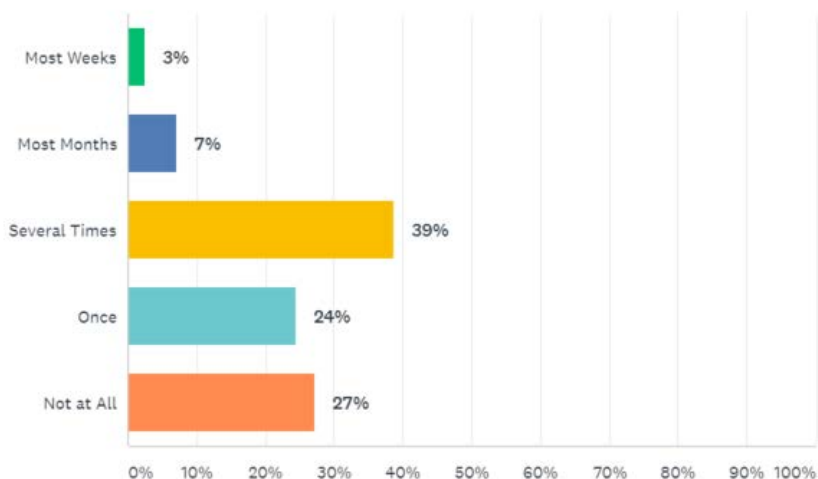
There is a slight, though not statistically significant, increase in residents' satisfaction levels with how well they have been kept informed by Council Last year this was 78%.



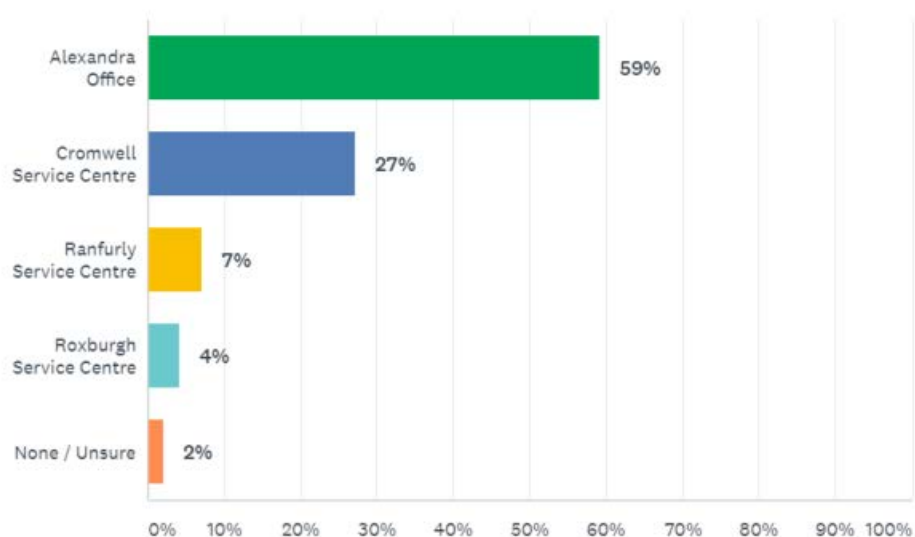
Questions 13-16: Contact with Council

Most respondents had contacted Council at least once in the last 12 months. Just under half the sample [49%] had been in contact multiple times. Though the vast majority [86%] had had most contact with the Alexandra and Cromwell offices – as the bulk of the survey sample came from these towns.

Q13. How often have you contacted Council in the last 12 months?

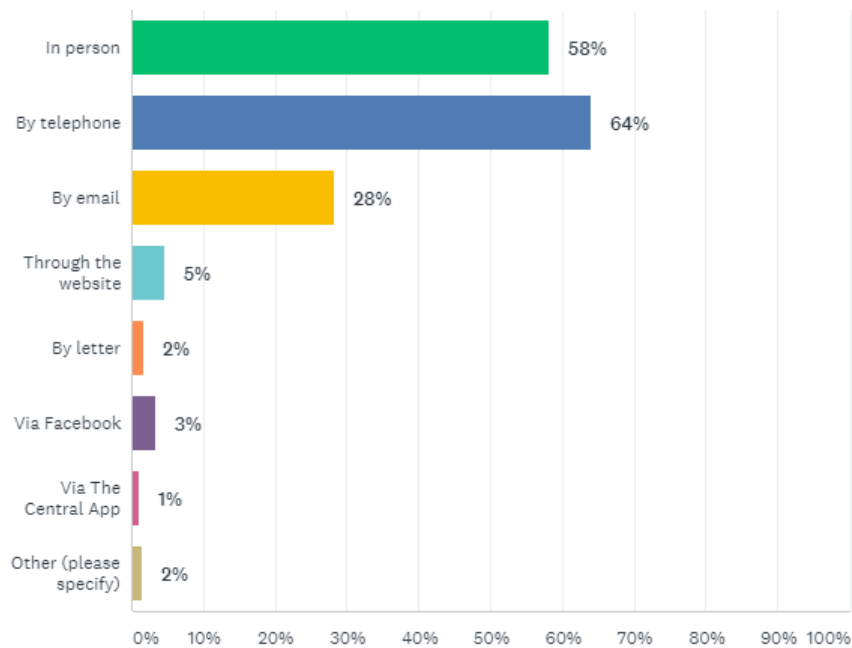


Q14. Which CODC office did you have most contact with in the last 12 months?



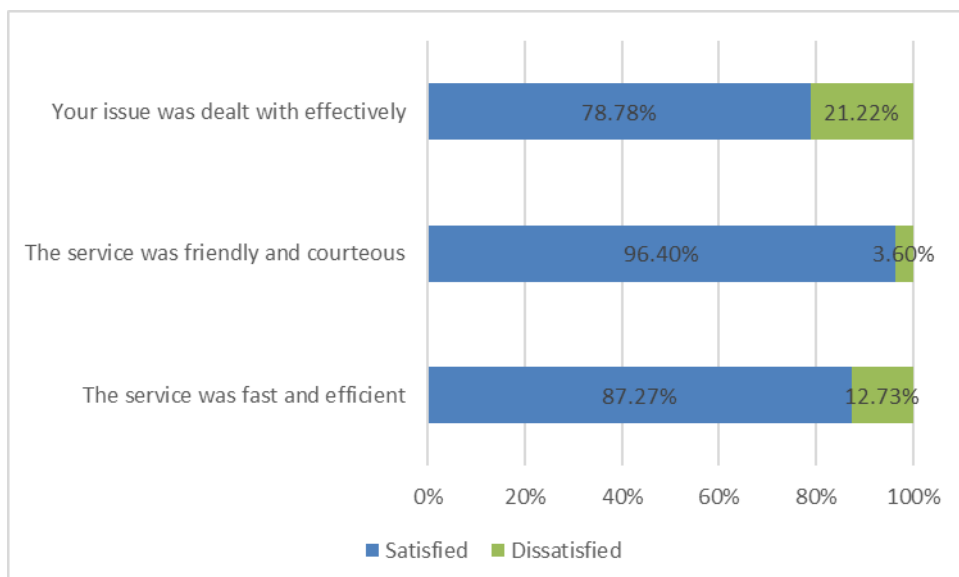
Q15. How did you make contact?

This year we split out 'by email or through the website' to separate choices – 'By email' and 'Through the website' (eg information, service request or general feedback online forms). We also added in via Facebook as we have been receiving service requests via Facebook's private message feature. We also added in 'via The Central App' as there is a button on the app linking to our online service request form.



In general the response provided received a positive rating from customers, even though, in a fifth of cases, the issue was not or could not be dealt with effectively.

Q16. Thinking of the initial contact or response you received, how satisfied were you with the following...

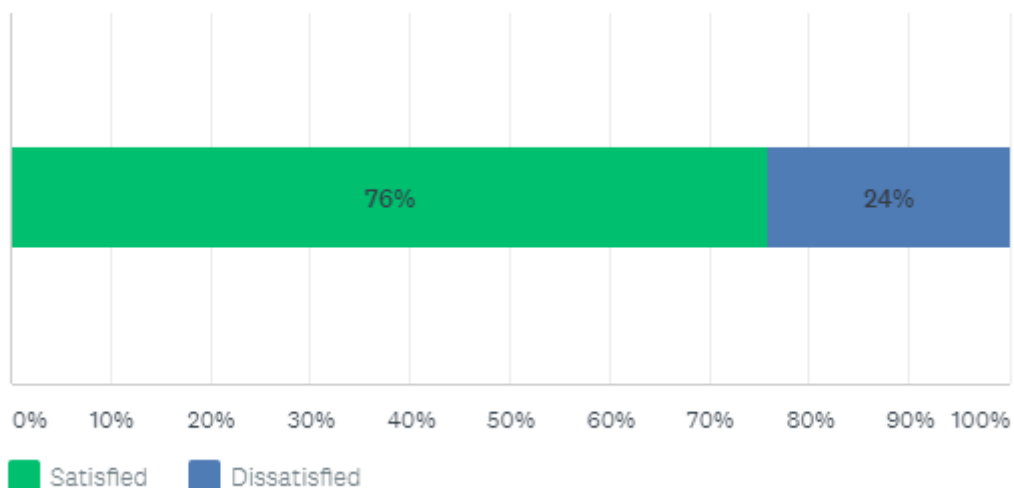


Questions 17-18: Elected Member Performance

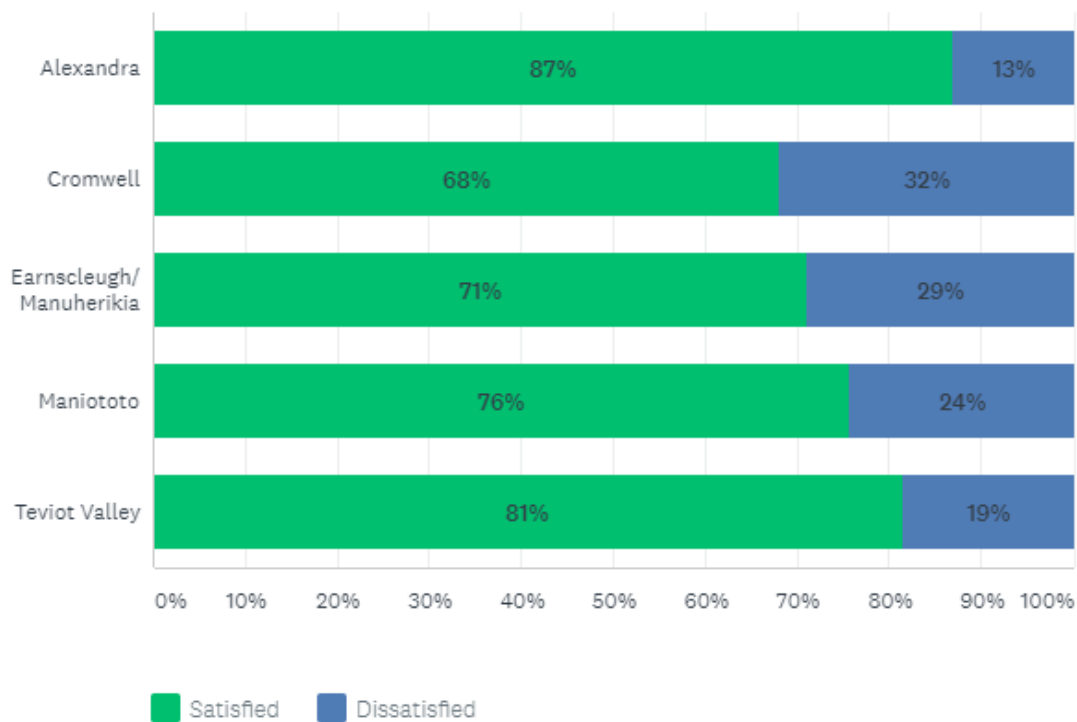
Performance of Councillors

Q.17 Please indicate how you feel about the performance of your elected Councillors in the past 12 months?

District Level



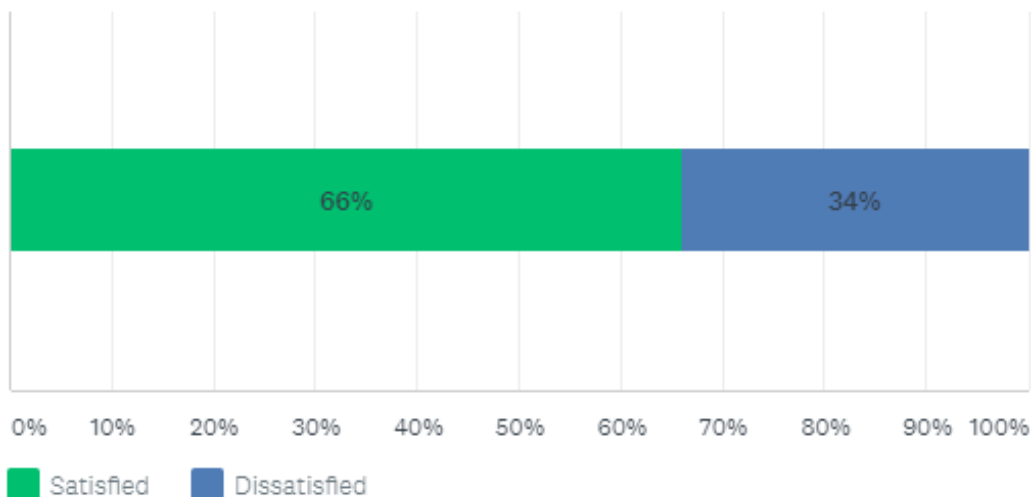
By Ward



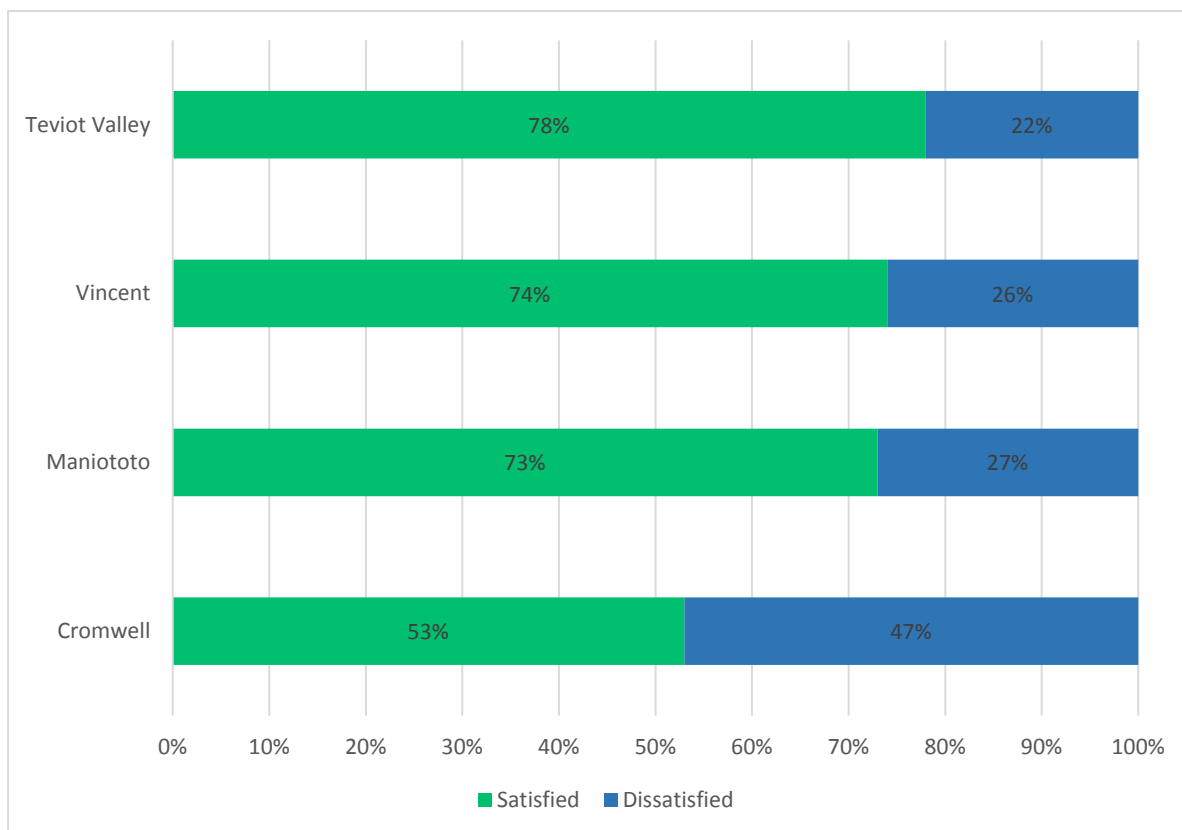
Performance of Community Board Members

Q18. Please indicate how you feel about the performance of your local community board in the past 12 months?

District Level



By Ward



Q.19: Other Comments/Questions about CODC services or amenities

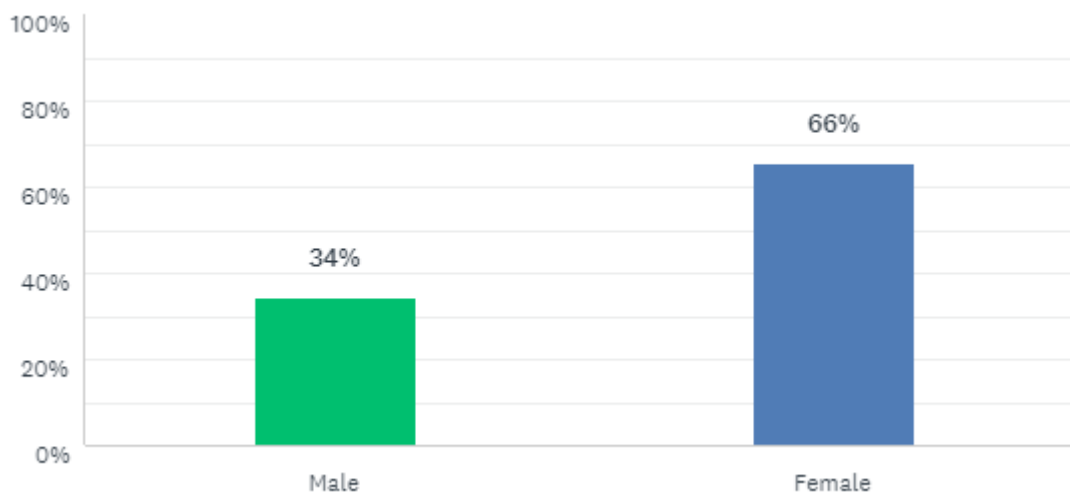
Comments in this question followed similar themes to those in Q6 and Q7. These included parks and reserves (24), roading (21), water services (20) and waste (16).

Some new themes that were raised included Cromwell Community Board (14), with the majority of comments relating to the Cromwell Memorial Hall redevelopment; and Governance (13), mix of comments related to visibility of members in the community.

Questions 20- 23: Demographic data

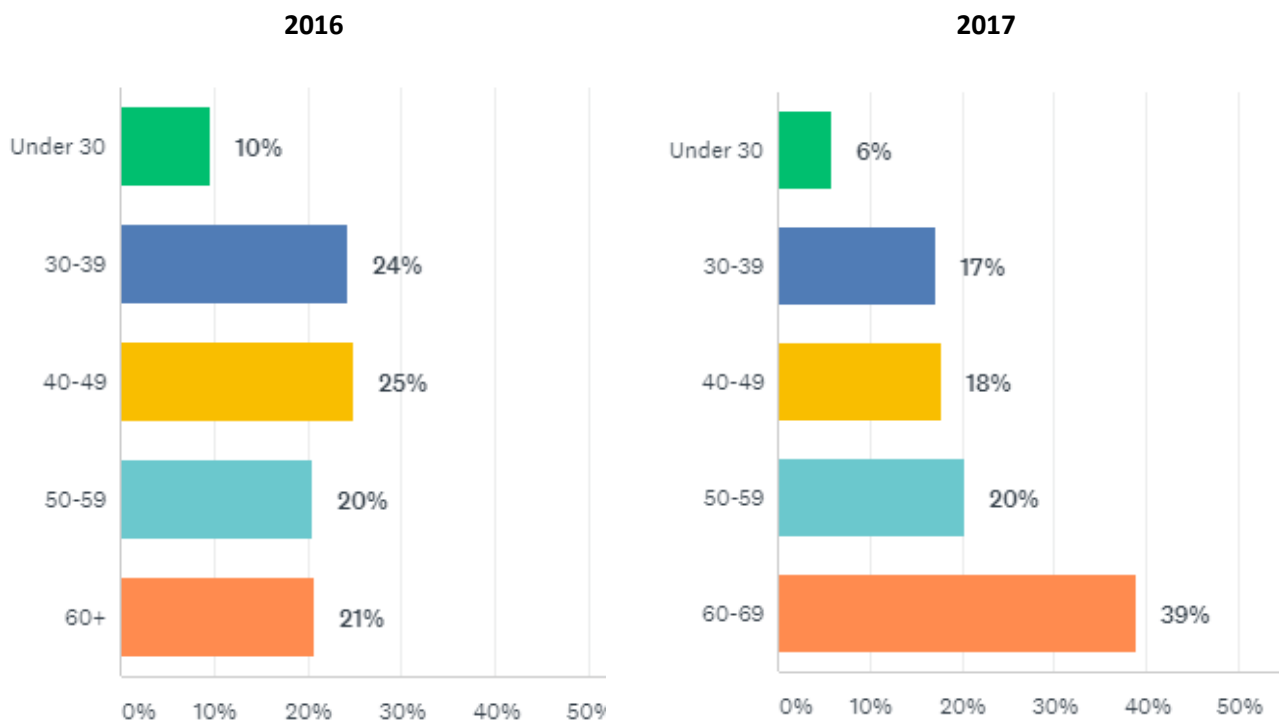
Gender

The gender profile for this year is very similar to 2016 where we had 33% male, 67% female respondents.



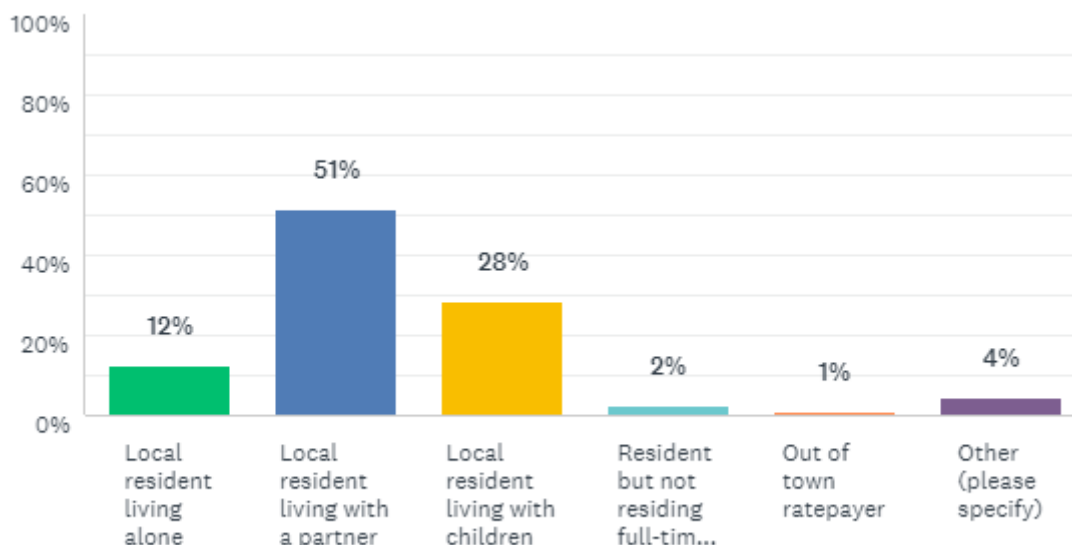
Age

The age profile of this year’s survey sample is noticeably different from 2016 (see left graph below) with an increase in the 60+ age group.



What best describes you?

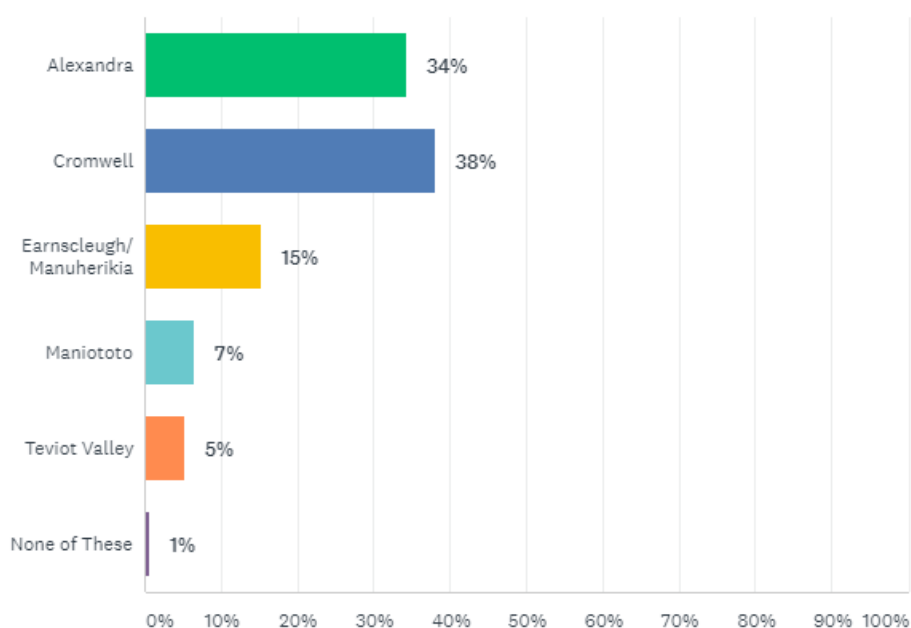
We added a new question in our demographic section this year to get a better understanding of who was answering our survey based on their household dynamic.



Other: included those who wanted to say they were living with a husband/wife (rather than 'partner'); and those who wanted a category 'living with partner and children'; living in a flatting situation; young person living with parents; seasonal worker boarding

Ward

The following graph shows the percentage of respondents based on what ward of our district they live in.



APPENDIX



CODC Residents' Survey 2017

Introduction

Welcome to the Central Otago District Council's 2017 Residents' Opinion Survey.

This is the printed version of our confidential online survey. Please complete it and return in the envelope provided.

This is a confidential survey so please feel free to express your opinions about Council services and amenities.

The survey will take 5 to 10 minutes. Everyone who completes the survey may go in the draw for five \$50 Prezzy Cards - a total value of \$250 in prizes.

* **1** Which of the following best describes you **[please tick one]**

- I have never done a CODC Residents' Opinion Survey before
- I have done paper-based CODC Residents' Opinion Surveys in past years
- I completed the CODC Residents' Survey online last year

Use of Council Services

- * **2** Please tick the boxes to indicate which of the following services and amenities you have used or experienced in the last twelve months and indicate [just for the ones you have used or experienced] whether you are currently satisfied or dissatisfied with them.

	Used in last 12 months	Satisfied	Dissatisfied
Footpaths	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sealed roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unsealed (gravel) roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water Supply	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rubbish Collection [red bins]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transfer Stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kerbside Recycling [blue & yellow bins]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling Depots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waste Minimisation Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building Consents and Inspections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resource Consents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LIM Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Inspection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alcohol Licensing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Noise Control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dog Control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Used in last 12 months	Satisfied	Dissatisfied
Emergency Management (Civil Defence)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cemeteries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Halls and Stadiums	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Elderly Persons' Housing units	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and Reserves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Grounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Swimming Pools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i-SITE Visitor Centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rates Enquiries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Centre reception	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After Hours Answer Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Council Communications (website / Facebook)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3 Have you had a great experience with Council in the past 12 months that you'd like to tell us about?

Issues, Problems, Improvements

* 4 In the past 12 months have you personally experienced any issues or problems with any of these services or amenities? **[please tick one]**

Yes **[Please answer Q5 below, then go to Q6]**

No **[Please answer only Q6]**

5 IF YES: What problems have you faced? **[please be as specific as possible]**

6 In your opinion, how could the Council improve services? **(please indicate the service you are referring to)**

2017-20 Priorities

* **7** Please tick up to four **Priority Issues** that you consider the Council should give high priority to in the next year-three years.

- | | | |
|--|---|--|
| <input type="checkbox"/> Footpaths | <input type="checkbox"/> Health Inspection | <input type="checkbox"/> Stadiums |
| <input type="checkbox"/> Sealed roads | <input type="checkbox"/> Alcohol Licensing | <input type="checkbox"/> Swimming Pools |
| <input type="checkbox"/> Unsealed (gravel) roads | <input type="checkbox"/> Noise Control | <input type="checkbox"/> Walking Tracks |
| <input type="checkbox"/> Car Parking | <input type="checkbox"/> Dog Control | <input type="checkbox"/> Economic Development |
| <input type="checkbox"/> Water Supply | <input type="checkbox"/> Emergency Management (Civil Defence) | <input type="checkbox"/> Community Planning |
| <input type="checkbox"/> Rubbish Collection [red bins] | <input type="checkbox"/> Cemeteries | <input type="checkbox"/> Regional Identity – World of Difference |
| <input type="checkbox"/> Transfer Stations | <input type="checkbox"/> Community Halls and Stadiums | <input type="checkbox"/> Tourism Marketing and Development |
| <input type="checkbox"/> Kerbside Recycling [blue & yellow bins] | <input type="checkbox"/> Council's Elderly Persons' Housing units | <input type="checkbox"/> iSITE Visitor Information Centres |
| <input type="checkbox"/> Recycling Depots | <input type="checkbox"/> Libraries | <input type="checkbox"/> After Hours Answer Service |
| <input type="checkbox"/> Waste Minimisation Education | <input type="checkbox"/> Parks and Reserves | <input type="checkbox"/> Council Communications |
| <input type="checkbox"/> Building Consents and Inspections | <input type="checkbox"/> Playgrounds | <input type="checkbox"/> None of These |
| <input type="checkbox"/> Resource Consents | <input type="checkbox"/> Public Toilets | |
| <input type="checkbox"/> LIM Reports | <input type="checkbox"/> Sports Grounds | |

2016-17 Priorities

- * **8** Last year's survey highlighted the following issues the Council needed to give priority to. Please tick one box per issue to indicate how satisfied you are with the Council's efforts on these issues during the last year.

	Satisfied	Dissatisfied	Unsure / Don't Know
Water Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tourism Promotion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic Development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council owned Elderly Persons' Units	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rubbish collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public toilets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Council Communications

9 Where do you obtain information about Council? (please tick those you most often refer to)

- Council papers/documents
- Council newsletter (The FlipSide) delivered to your mailbox
- Council's Facebook page
- Daily newspapers (Otago Daily Times / Southland Times)
- Community newspapers (eg The News, The Mirror)
- Public Meetings and Workshops
- Contact with Council staff
- CODC Noticeboard (page 5 The News)
- CODC Website - www.codc.govt.nz
- Local Community Boards/Elected Members
- Radio
- The Central App
- None of These
- Other (please write in)



CODC Residents' Survey 2017

- 10 Please indicate how satisfied you are with how well you have been kept informed by Council
- Satisfied
 - Dissatisfied

- 11 Comments

Contact with Council

12 How often have you contacted the Council in the last 12 months? **[please tick one]**

- Most Weeks
- Most Months
- Several Times
- Once
- Not at All **[Please go to Q16]**

13 Which CODC office did you have most contact with in the last 12 months? **[please tick one]**

- Alexandra Office
- Cromwell Service Centre
- Ranfurly Service Centre
- Roxburgh Service Centre
- None / Unsure **[Please go to Q16]**

14 And how did you make contact? **[please tick all that apply]**

- In person
- By telephone
- By email
- Through the website (eg online feedback or service request forms)
- By letter
- Via Facebook (wall post or private message)
- Via The Central App
- Other (please specify)

15 Thinking of the initial contact or response you received, how satisfied were you with the following. . . **[please tick one per row]**

	Satisfied	Dissatisfied
The service was fast and efficient	<input type="radio"/>	<input type="radio"/>
The service was friendly and courteous	<input type="radio"/>	<input type="radio"/>
Your issue was dealt with effectively	<input type="radio"/>	<input type="radio"/>

Elected Member Performance

16 Please indicate how you feel about the performance of your elected councillors in the past 12 months?

- Satisfied
- Dissatisfied

17 Please indicate how you feel about the performance of your local community board in the past 12 months?

- Satisfied
- Dissatisfied



CODC Residents' Survey 2017

Any Other Issues

- 18 If you have any other comments or questions about CODC's services or amenities, please write in below.

About You

* 19 Are you [please tick one]

- Male
- Female

* 20 Which of the following age groups do you belong to? [please tick one]

- Under 20
- 20-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70 and over

21 What best describes you? [please tick one]

- Local resident living alone
- Local resident living with a partner
- Local resident living with children
- Resident but not residing full-time in Central Otago (eg holiday home owner)
- Out of town ratepayer
- Other (please specify)

What Ward Do You Live In?

* 22 And what ward of the district do you live in? [please tick one - check the map below if unsure]

- Alexandra
- Cromwell
- Earnsclough/ Manuherikia
- Maniototo
- Teviot Valley
- None of These





CODC Residents' Survey 2017

Go In the Draw

Thank you for completing the 2017 CODC Residents' Opinion Survey. If you would like to go in the draw for the five Prezzy vouchers, each valued at \$50, please write in your name, address and phone number in the box below.

The contents of this survey will remain confidential

- 23 Please write in your name, address and phone number, if you would like to go in the draw for the \$50 Prezzy vouchers

Name _____

Address _____

Phone _____