



CENTRAL OTAGO DISTRICT COUNCIL

QR

QUARTERLY REPORT

JUL - SEPT 2019



Contents

Our Activities	3
Three Waters	4
• Water	7
• Wastewater	12
• Stormwater	19
Roading	20
Environmental Services	29
Planning, Regulatory and Community Development	34
Pools, Parks and Cemeteries	39
Property and Community Facilities	49
Service Centres and Libraries	58
Regional Identity, Tourism and Economic Development	64
Governance and Corporate Services	72

Our Activities

This section provides a detailed overview of our activities from the last quarter and looks ahead to planned work for the next three months.

The groups of activities incorporate the core services we deliver. We give consideration to how these services contribute to community well-being in our decision-making process.

Governance and Corporate Services provides the internal processes and support required for the organisation to carry out its activities.





THREE WATERS

Water, Wastewater,
Stormwater

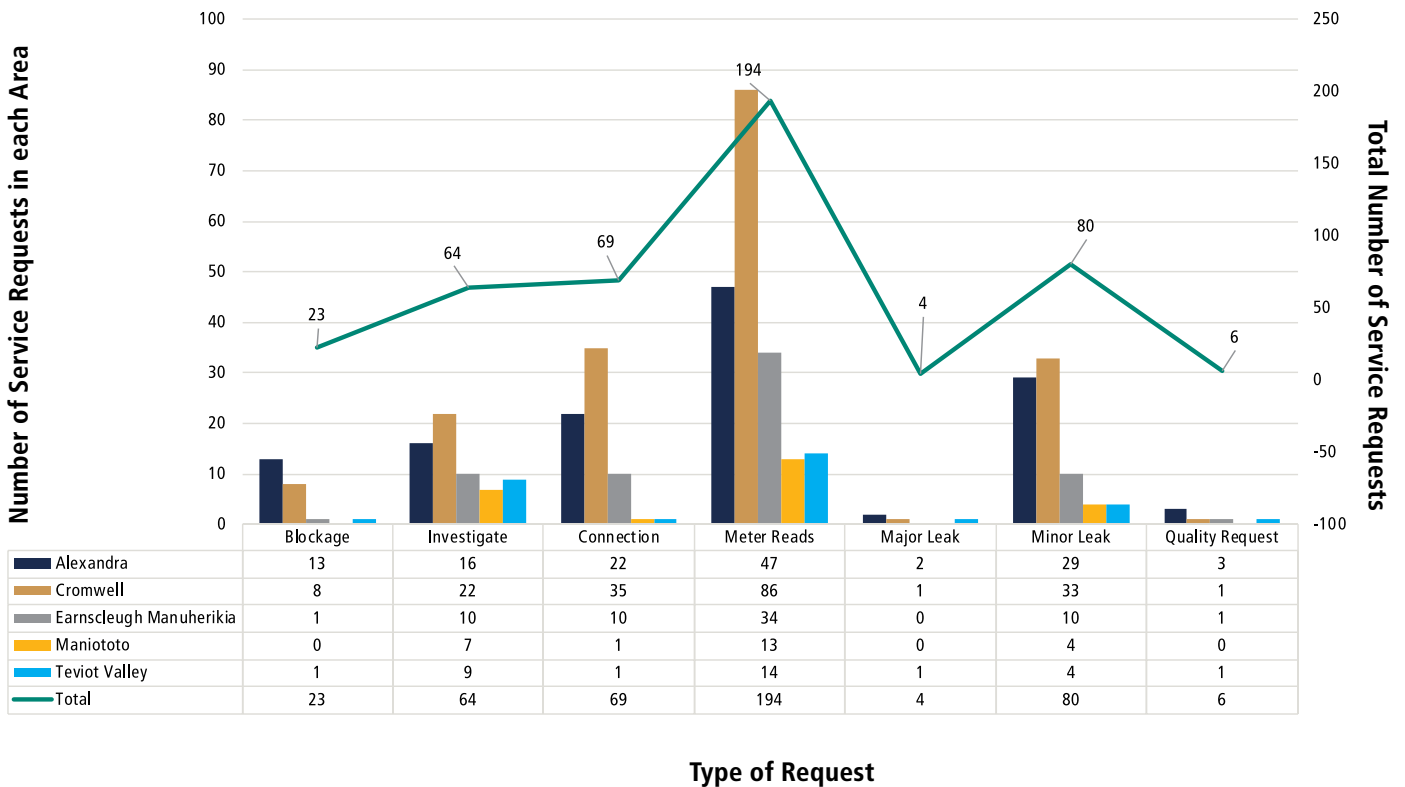


Three Waters

Customer Services

The majority of service request calls for water, wastewater and stormwater relate to water meters and minor leaks. This is a continued trend. Typically water meter requests that relate to final meter reads are for property settlements. The majority of these are in Cromwell and Alexandra. Connection issues generally relate to minor leaks around the water meter box.

Customer Service Requests - Jul - Aug - Sep 2019



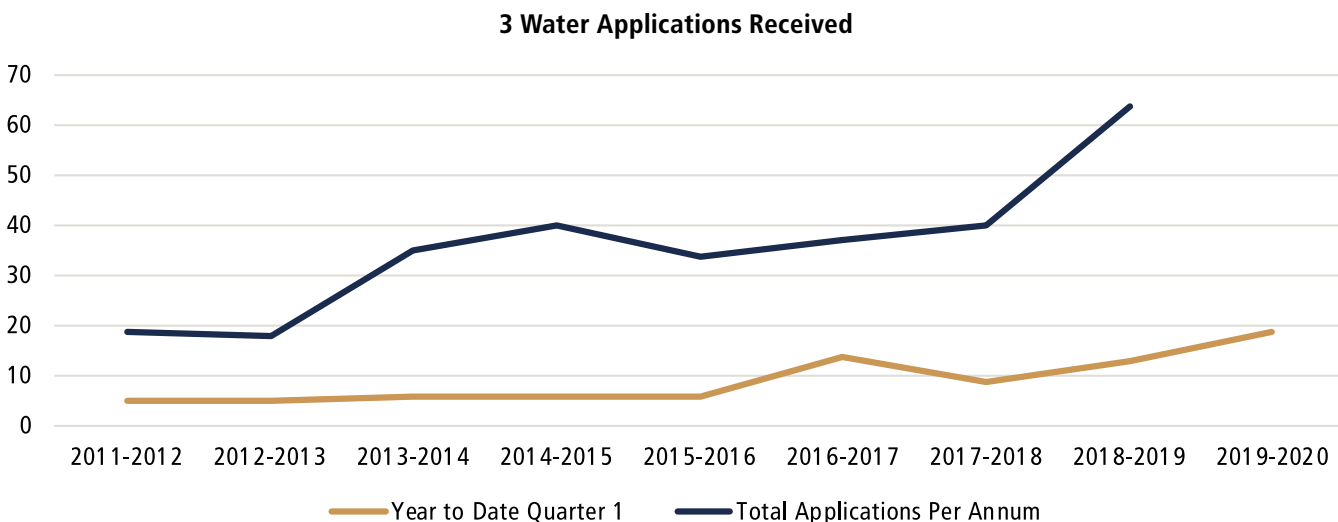
Please note that duplicate, incorrect and internal maintenance data has been removed. The service requests shown in the graph are the external customer requests relating to water services.

The high number of meter reads indicates the continued growth within the district where residents are requesting final meter reads before transferring property ownership.

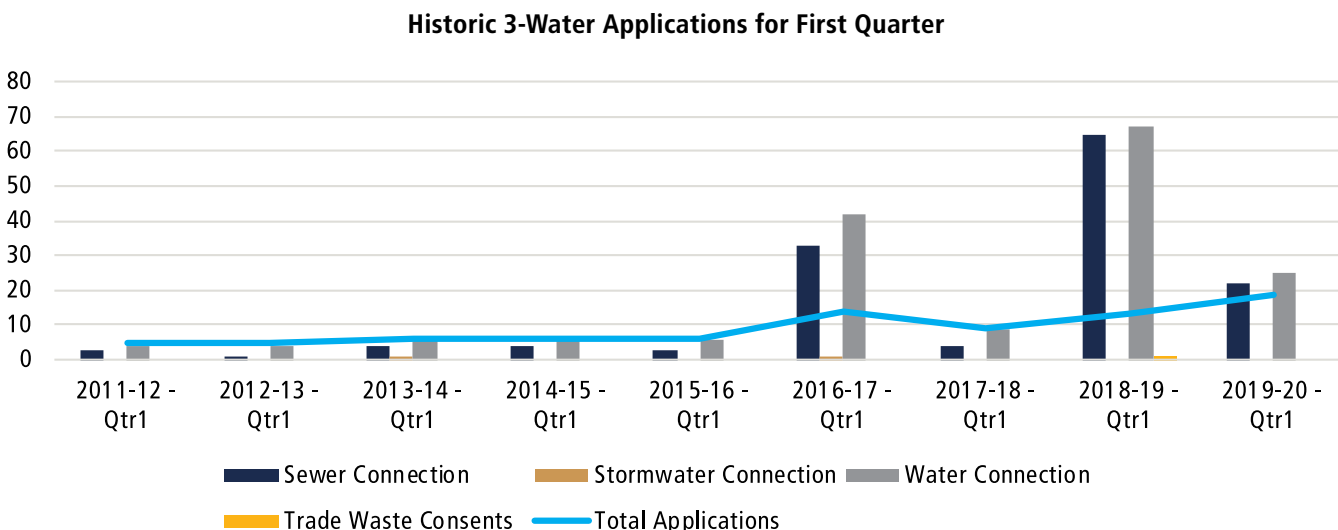
Consents/Activity Levels

Three waters receive and process applications for connection to the water, stormwater, and wastewater reticulated networks. We also manage applications for consent to discharge trade waste to the wastewater network.

The graph below shows the total number of applications received during the first quarter and the total number of applications per annum for the last several financial years. This shows a continuing increase on previous years.



The total applications received for the past year shows an increase on all previous years since 2011-2012.



A single connection application can include a number of water, wastewater and stormwater connections. The total number of connection requests received in this quarter shows a continued increasing trend.

The number of water and wastewater connections has dropped when compared to the same quarter in the previous year, however in the long-term this is an upward trend.

Water

Central Otago's vision for water services is to deliver safe and wholesome water supplies which support a healthy community and environment.

Council provides water to properties within nine water schemes, servicing approximately 15,000 residents and 4000 visitors on an average day.

Each scheme operates under the same basic process. Water is drawn from a lake, river or bore before being treated. Treated water is then pumped to elevated storage reservoirs for distribution. The reservoirs ensure sufficient quantities are available for consumption and firefighting while the elevation produces the required pressure.

This activity contributes to the following community outcomes:

**THRIVING
ECONOMY**

**SUSTAINABLE
ENVIRONMENT**

**SAFE & HEALTHY
COMMUNITY**

OVERVIEW OF WORK



Improved bore headworks and connecting pipes.

Roxburgh Water Supply

Changes are being made to the Roxburgh water supply bore field to improve redundancy and resilience of the water supply. The existing number one bore which has not been used for several years was recently flushed out and tested. This bore has been plumbed back to the treatment plant for emergency supply should the newer bore have a fault.

UP COMING WORK

Backflow Devices

Backflow devices are to be installed at several locations in Cromwell and Clyde. These devices help to protect the water network from potential contamination from private systems.

Reservoir Monitoring Meters

Reservoir monitoring meters are planned to be installed on the Cromwell and Bannockburn water storage reservoirs. These meters help to monitor water usage and demands on the network. The meters will also help to inform planning and improvement designs that are required for the Cromwell water treatment plant and future capacity upgrades.

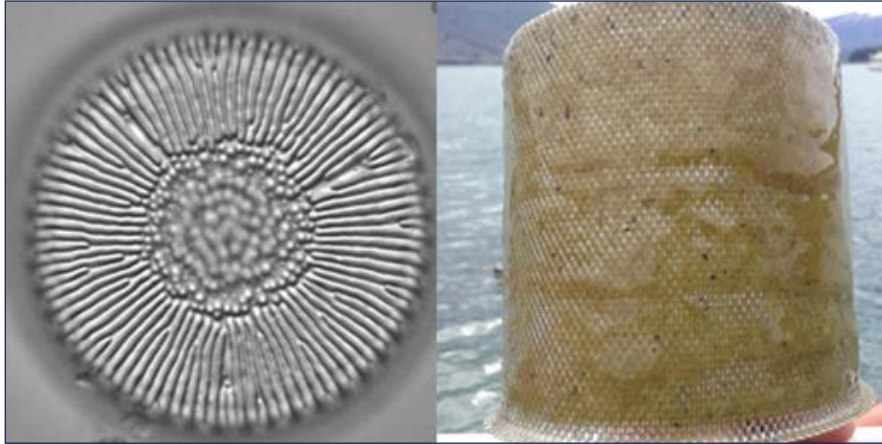
MAJOR PROJECTS

Lake Dunstan Water Supply

The Lake Dunstan water supply filter trials revealed the presence of *Lindavia intermedia* (*lindavia*). *Lindavia* is an extremely small freshwater algae species that floats in the lake and has the potential to create the algae 'lake snow'. While *lindavia* is not considered a threat to health, it impacts on the filtration method used for the water supply. This can affect the 'whole of life' costs of the water supply.

A report will be put to Council in November 2019 to consider further trials of more sophisticated filtration options. If approved, the trials will be undertaken during summer 2019/20.

Central Otago District Council is working with Queenstown Lakes District Council, sharing expert research and advice. This may lead to shared design costs and a reduction in procurement costs.



Pictured above *Lindavia diataom* (L) and Lake snow on filter at Lake Wanaka (R)

Lake Dunstan Water Supply and Clyde Wastewater Pipelines

A project newsletter called "In the Pipeline" will update and inform the public on progress and any important notifications regarding the work. Click the link to the newsletter:

<https://www.codc.govt.nz/your-council/project-updates/Pipelines/Pages/default.aspx#link6>



Approximately 80% of the installation work is complete. Productivity will decrease as the contractor encounters more technically challenging areas, for example installing the water pipe along the edge of State Highway 8 at Clyde Hill and installing the wastewater pipeline at the top end of Tarbert Street, Alexandra. The work in Tarbert Street is now planned to start in November. Work to install the wastewater pipe along Sunderland Street in Clyde is complete.

Omakau Water

The flow results at the Mawhinney Road site are promising and a resource consent will now be sought for further bore testing and filter trials. Discussion is underway with stakeholders to ensure everyone is fully informed before moving to the next stage of development.

WATER						
Measure	Target	Q1	Q2	Q3	Q4	Comments
Percentage of budgeted capital works completed annually	To complete more than 90% of budgeted capital works	102%				Target Achieved Year to date expenditure vs annual plan revised budget.
Time with water per customer per annum (planned and unplanned)	To maintain supply to customers for $\geq 99\%$ of the time	99.9%				Target Achieved
Average time to process a request to connect to the Council's water supply	≤ 5 working days	4				Target Achieved
Fault response time to urgent call-outs Attendance: Resolution:	Target median time to get to site ≤ 1 hours Target median time to resolve ≤ 4 hours	≤ 1 hours 11				Target Not Achieved Year to date. Some issues with recording of time to be addressed with the contractor.
Fault response time to non-urgent call-outs Attendance: Resolution:	Target median time to get to site ≤ 8 hours Target median time to resolve ≤ 24 hours	15 20				Target Not Achieved Year to date. Some issues with recording of time to be addressed with the contractor.
Total number of customer complaints for: • Water clarity • Water taste • Water odour • Water pressure and flow • Continuity of water supply • Responses to water service requests	≤ 13 per 1000 connections	≤ 1				Target Achieved
Compliance with the NZ Drinking Water Standards Part 4: Bacterial	Part 4: Bacterial Compliance All treatment plants to comply All distribution zones to comply	Part 4: All = Yes				Target Achieved All treatment plants and distribution zones Comply with Part 4 Bacterial Compliance.
Compliance with the NZ Drinking Water Standards Part 5: Protozoal	Compliance with Part 5: Protozoal All schemes to comply = No apart from Roxburgh	Part 5: All = No apart from Roxburgh				Target Achieved Roxburgh treatment plant meets the protozoal compliance criteria.

Wastewater

Central Otago's vision for wastewater services is to deliver safe and compliant wastewater networks which support a healthy community and environment.

Council's wastewater service enables the collection, conveyance, treatment and disposal of wastewater within seven schemes across the district. These provide service to approximately 13,500 residents and approximately 4000 visitors.

Each scheme pumps, reticulates and treats the wastewater generated by households businesses and industrial processes. Wastewater is then treated and discharged into a nearby water body or onto land.

Townships and rural areas without reticulated schemes generally use septic tanks that are privately owned and maintained.

This activity contributes to the following community outcomes:



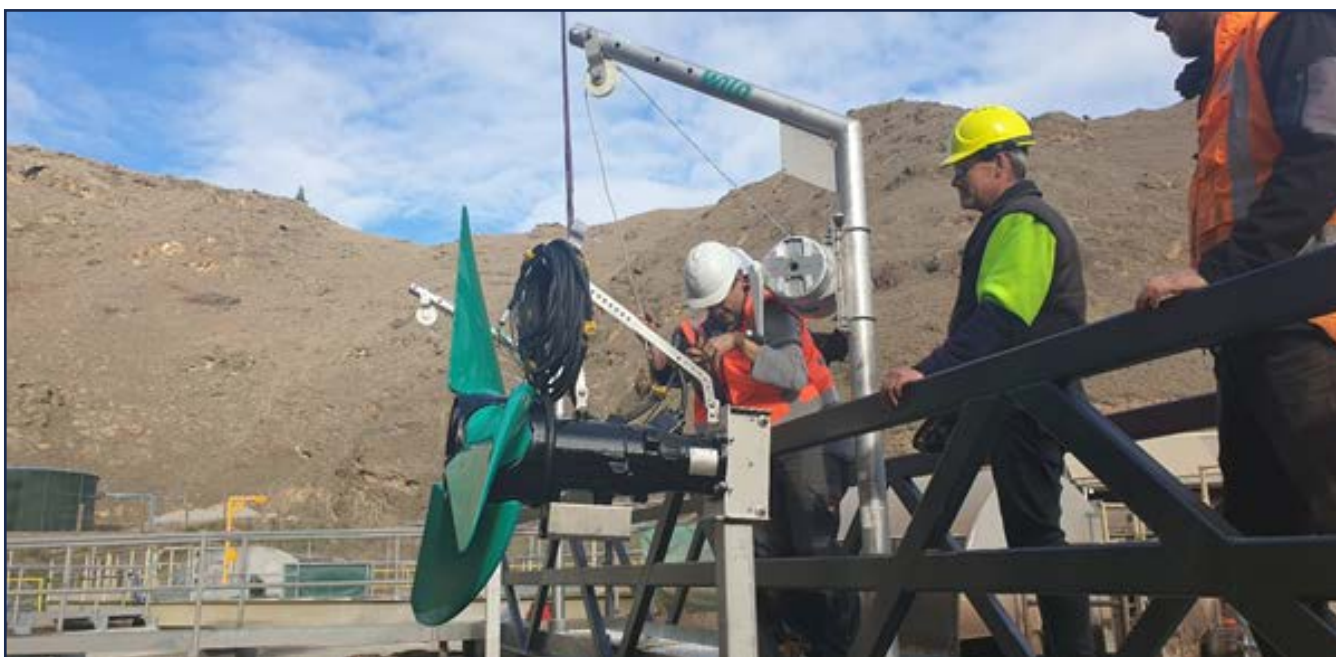
OVERVIEW OF WORK

Alexandra Wastewater

The aeration improvements to the Alexandra Wastewater Treatment Plant have now been completed. The aerators and mixers have all been installed, tested and are operational. The new aerators are performing exceptionally well, with dissolved oxygen levels higher than required when running at full speed.

The system is fitted with variable speed drive motor control. This reduces speed and provides control of the dissolved oxygen at optimum levels. At reduced speed the system is performing much better when compared to the old aerators which struggled to meet oxygen demands. This will allow the plant to run at a cut back pace, but also allows for peak loads and future inflow from Clyde.

A new bridge has been installed. The old walkway was built over the old aerators and was no longer fit for purpose.



Mixers being installed on the new bridge.



New bridge being installed over the aeration ditch.



View of the Alexandra Wastewater Treatment Plant site with all aerators running.



Aerator in action.

Smoke Testing - Alexandra Wastewater

Smoke testing of the Alexandra wastewater network started in August. This work will help to identify where stormwater can enter the wastewater network. This can occur when a roof downpipe is directly connected to the wastewater system or where landscaping allows ponding and surface water flows to enter the wastewater system.

Council will be following up with property owners where defects have been identified.

These improvements along with the reductions to stormwater will improve the treatment plant operation and discharge quality. It will also reduce the potential for wastewater overflows.

The smoke testing contractor has continued this work in Cromwell from September.



Smoke testing contractor on site.

Cromwell Wastewater

The planting strip along the Richards Beach Road boundary of the Cromwell Wastewater Treatment Plant has been tidied up. A number of plants needed to be replaced and some irrigation issues needed repairs.

This area will need regular maintenance over the summer to make sure the irrigation works correctly and the area is kept tidy. This has been arranged with the contractor.



Omakau Wastewater

A new fence has been installed at the Omakau wastewater treatment plant. This is to improve site security and limit the potential of public (especially children) accessing the site.



New fence being installed at the Omakau Wastewater Ponds.

Bridge Pump Station - Alexandra Wastewater

After regular maintenance and monitoring of pump performance it was discovered that a wastewater pump at the Bridge Pump Station needed replacing. The pump was not working effectively enough to maintain levels in the pump station.

The pump has been installed and is operating as expected.



New pump being lowered into the pump station.

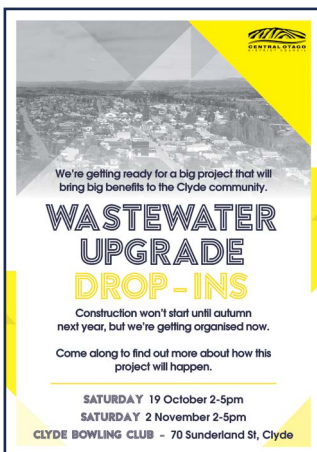
UP COMING WORK

Naseby Wastewater Treatment Plant

Improvements to the wastewater treatment plant in Naseby are programmed for October through to December. Improvements will be made to the land disposal area to improve soakage rates and stop any potential discharge direct to the Hog Burn stream.

MAJOR PROJECTS

Clyde Wastewater Reticulation



Following a tender process, the contract for the Clyde wastewater reticulation design has been awarded to Stantec New Zealand Ltd.

The stage one design is to include connection to the wastewater pump station and design of the laterals and mains in the Clyde Historic Precinct area.

Council has approved a cost reimbursement model of contract for construction of the Clyde wastewater pump station and stage one reticulation to enable early contractor involvement. The tenders for this close on 8 November 2019 and the intention is for the contractor to work with council staff and Stantec New Zealand Ltd to design the most effective system.

A communications plan is being rolled out. This includes public drop-in sessions in October and November. This will ensure as much clarity as possible for the people of Clyde around work programmes and how council and its suppliers will operate.



Student Infrastructure Projects visit

Fourteen students from Dunstan High School with an interest in infrastructure enjoyed checking out how the bores work at Lake Dunstan, getting up close to the pipeline construction and visiting the Alexandra Wastewater Treatment Plant.

The successful visit provided a wonderful opportunity for our infrastructure workers of the future to see and hear first-hand how big projects like this are rolled out.

The intention is to do a similar visit with students from the Cromwell area next year.

WASTEWATER						
Measure	Target	Q1	Q2	Q3	Q4	Comments
Total number of customer complaints for: <ul style="list-style-type: none"> • Odour • Faults • Blockages • Responses to wastewater service requests 	Total number of customer complaints ≤ 10 per 1000 connections	3				Target Achieved Year to date.
Percentage of budgeted capital works completed annually	To complete more than 90% of budgeted capital	95%				Target Achieved Year to date expenditure vs annual plan revised budget.
Compliance with discharge consents	Number of abatement notices = 0 Number of infringement notices = 0 Number of enforcement orders = 0 Number of convictions = 0	Nil				Target Achieved
Fault response times Attendance: Resolution:	Target median time to get to site ≤ 1 hours Target median time to resolve the problem ≤ 4 hours	≤ 1 hour 3				Target Achieved Year to date.
Number of dry weather sewerage overflows from sewerage scheme	Number of dry weather sewerage overflows ≤ 1 per 1000 connections	1				Target Achieved

Stormwater

Central Otago's vision for stormwater services is to deliver safe and compliant stormwater networks which support a healthy community and environment.

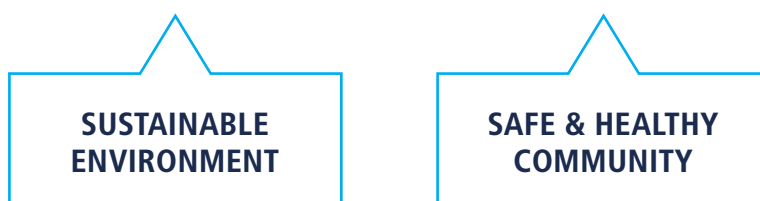
The stormwater activity enables the collection, conveyance, and disposal of stormwater within the following towns across the district: Cromwell, Alexandra, Roxburgh, Omakau and Ranfurly.

These towns have reticulated stormwater systems to manage drainage and prevent flooding. Stormwater in these towns is conveyed directly to waterways using piped infrastructure, natural water courses and open channels.

The remaining towns have mudtanks connected to soakpits, or open channels, with culverts across roads. This infrastructure is maintained as part of the roading activities.

Flood risks from rivers and large catchments, like the Clutha and Taieri rivers, are managed by the Otago Regional Council.

This activity contributes to the following community outcomes:



OVERVIEW OF WORK

Ranfurly Stormwater

During August and September a contractor completed CCTV inspections of stormwater pipes around the Ranfurly Stadium and along Pery Street.

This work identified some sections with root intrusion causing some restrictions to water flows in the pipe. This root growth is being removed by high pressure water jets and specialised root cutting equipment in October.

Most of the pipelines are in good condition. Following removal of the root intrusion, the pipes will be checked for structural issues and added to maintenance programmes. Depending on further condition assessments, the pipes may require spot repairs, or they will be added to the renewals programme.



CCTV image of the root intrusion.

STORMWATER						
Measure	Target	Q1	Q2	Q3	Q4	Comments
Percentage of budgeted capital works completed annually	To complete more than 90% of budgeted capital works	N/A				Target Achieved. Budget allocated to future quarters. Year to date expenditure vs annual plan revised budget.
Compliance with discharge consents	Number of abatement notices = 0 Number of infringement notices = 0 Number of enforcement orders = 0 Number of successful prosecutions = 0	Nil				Target Achieved
Number of flooding events that occurred	Target number of habitable floors affected ≤ 1 per 1000 properties	Nil				Target Achieved
Number habitable floors affected in flooding events	Target number of habitable floors affected ≤ 1 per 1000 properties per flood event	Nil				Target Achieved
Response time to attend flood events	Target median time to get to site ≤ 1 hours	N/A				Target Achieved
Number of complaints received about stormwater performance	Total number of customer complaints ≤ 2 per 1000 properties	≤ 1				Target Achieved



ROADING



Roading

Central Otago’s vision for roads and footpaths is to ensure an efficient, fully accessible, safe network.

Our roading activity enables the movement of goods, people and services across our district. We have 1913km of roads within the district. We have 514km of sealed roads, and 1399km of unsealed roads. We have 177 bridges, 167km of footpaths and close to 12,000 hectares of road reserve.

This activity contributes to the following community outcomes:



Customer Service Requests

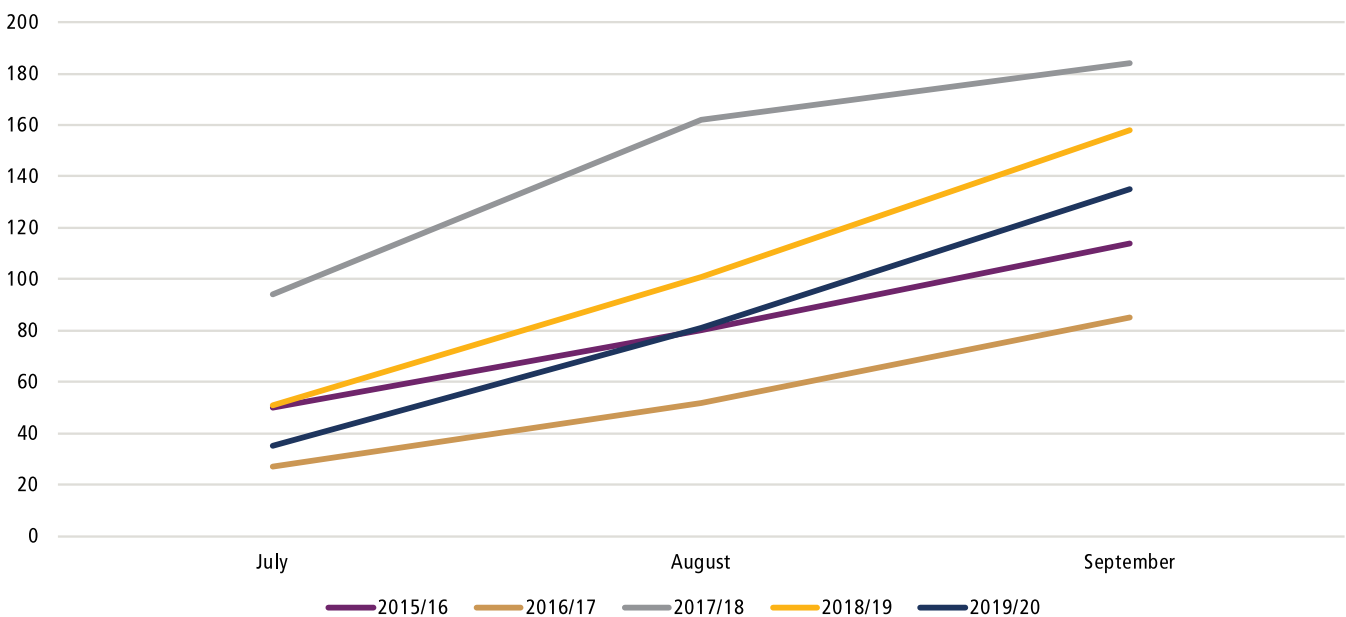
Customer service calls received by the roading team have decreased by 15% from last year’s highs and, during the first quarter of the year, are tracking at the average number of calls expected.

Compared with previous years, significant reductions in customer calls for the start of 2019/20 have been recorded against unsealed roads. Call volumes regarding sealed roads and road management issues were also down for the winter months.

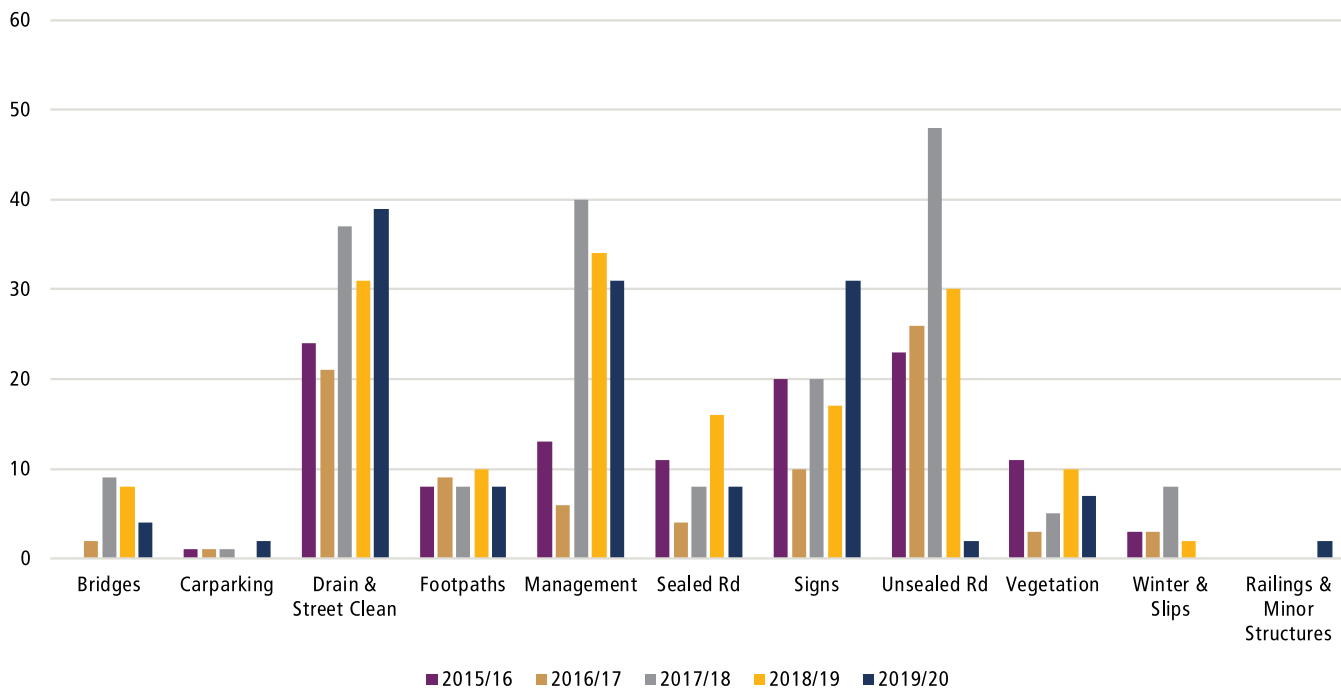
This is offset by an increased number of calls regarding signage, road markings and drainage.

Year	2015/16	2016/17	2017/18	2018/19	2019/20
Number of calls for first quarter	104	85	184	144	135

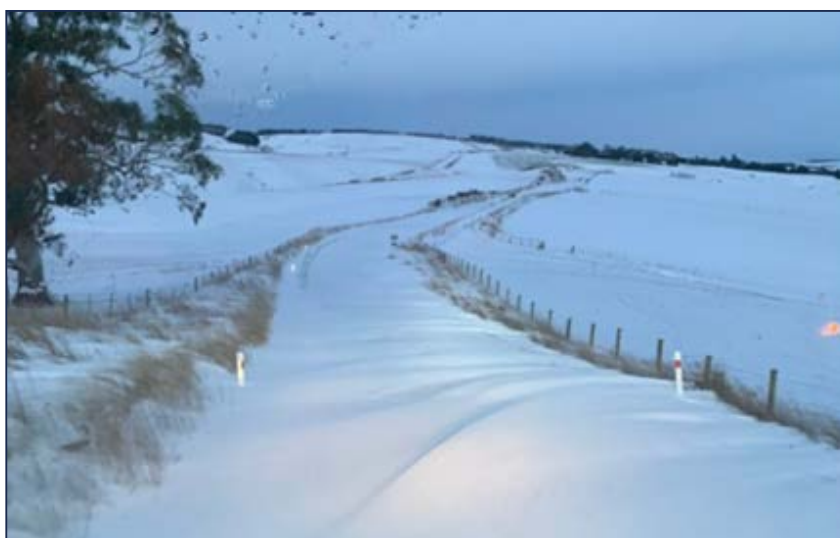
Cumulative Comparison of First Quarter Call Numbers



Calls by Type - First Quarter



The mild winter has meant that we have not experienced a problem with freeze/thaw conditions on gravel roads. Fulton Hogan have completed minimal spot metalling where road surfaces became too slick for normal operation. We did get a good dump of snow in late July across parts of the district, but the effects of this were responded to efficiently and had a minimal impact on the network.



Moa Flat Road – 31 July 2019

Quick Response

The increases in the number of consent applications received has continued in most categories for the first quarter of the 2019-20 financial year. Overall consent numbers are still tracking significantly higher in the first quarter of this year when compared to the same period in 2017-18, with the exception of corridor access requests. The increased activity in many of the consent areas is because of the continued high growth across the district.

Council adopted the 'CAR Manager' system last year to anticipate these changes. This system was re-designed and re-branded as 'Submitica Control' at the start of the 2019-20 Financial Year. Most corridor access request applications and their supporting traffic management plans arrive through the national permitting systems 'Submitica' and 'BeforeUDig' which are then reviewed and approved by roading staff.

Despite the changes to the systems and the increase in application numbers the average length of time taken to issue a consent during the quarter was 1.7 days, similar to the 2017-18 financial year. These response times continue to meet the performance measure target of two days.

Type of Consent	Number of Applications Received				
	2015/16	2016/17	2017/18	2018/19	2019/20
Traffic management plans	28	29	37	85	101
Corridor access requests (CARs)*	48	89	81	238	148
License to occupy	9	2	11	7	8
Yard encroachment	4	7	16	1	1
Vehicle crossings	11	41	21	18	22
Generic traffic management plans	10	6	5	10	13
Road closures	3	2	2	5	5
Total for Quarter	113	176	173	364	298

* Corridor Access Requests (CAR's)* were previously called Road Opening Notices.

Safety Outcomes

Crash information is provided by the New Zealand Transport Agency, via council officer access to the Crash Analysis System. This system has undergone a major national update, with the new tools fully-operational from February 2019.

One significant impact of this change is that crash data can be provisionally reported on for the same period as the council's quarterly reporting. Previously, a delay caused by the validation processes for the CAS system required crash reports to be back-dated to the previous quarter.

Over the 2019 winter period (July to September) one person was seriously injured in a single crash on Danseys Pass Road, near Naseby. Alcohol and speed are both considered factors in this crash.

The eight fatal and serious injury crashes on Central Otago District Council-managed roads for the 2018-19 financial year compares with 11 and 10 crashes in the previous two years. The recorded number of serious injuries and fatalities were also down.

Five serious and fatal crashes where alcohol was involved or suspected were recorded in the 2018-19 data. This represents 63% of the total. Serious crashes involving motorcycles have reduced slightly, from three to two. Motorcycles remain involved in 25% of the serious crashes on the local road network, but represent around 6% of all registered vehicles in New Zealand.

Comparison of Crash Statistics on Local Roads from 1 July to 30 June each year (Financial Year)	2014/15	2015/16	2016/17	2017/18	2018/19
Number of serious crashes on local roads	5	11	9	8	7
Number of fatal crashes on local roads	0	0	2	2	1
Number of people seriously injured on local roads	5	12	9	9	9
Number of fatalities on local roads	0	0	2	2	1

2019/20 Renewals Programme

Reseal Programme

Pre-reseal inspections were carried out in July in preparation for the 2019/20 works programme.

The strategy council employs to maximise the life of the sealed surfacing on our roads has continued. Regular monitoring of the seal condition, supported by modelling, confirms that the risk of resealing too late has not increased beyond what is acceptable. We are also checking sites in response to the rise in customer calls regarding our sealed roads.

Reseal construction is programmed during the warmer second and third quarters of the year. Repairs to pavements and kerb and channel in preparation for their reseal is underway. Testing on each reseal site to determine the best type of treatment to be applied is also underway.

As with previous years, residents adjoining sections of road to be resealed are advised in writing well before the reseal. A further reminder, including advice, is then provided two days before sealing. Good communication of our plan minimises inconvenience to local residents and ensures the contractor can complete work efficiently during construction.



New kerb and channel, Gair Ave



*Tree root removed from kerb and channel
- Gair Ave*

Road	Area	Length (m)	Notes
Boundary Road	Alexandra	795	
Chicago Street	Alexandra	263	
Gillaly Way	Alexandra	200	
Ngapara Street	Alexandra	752	
Royal Terrace	Alexandra	742	
Simmonds Street	Alexandra	115	
Taylor Place	Alexandra	121	
Thompson Street	Alexandra	217	
Feraud Street	Clyde	90	
Hazlett Street	Clyde	1464	
Matau Street	Clyde	462	
Whitby Street	Clyde	610	
Clyde North Access Road	Clyde	1309	(Sunderland Street)
Paulin Road	Earnsclough	175	
Paulin Road Left	Earnsclough	105	
Paulin Road Right	Earnsclough	130	
Springvale Road	Clyde	130	
Beattie Road	Manuherekia	50	
St Bathans Loop Road	Manuherekia	7417	
Barry Ave	Cromwell	1120	Provisional
Doig Lane	Cromwell	152	Provisional
McNulty Road	Cromwell	819	Provisional
Rogers Street	Cromwell	442	Provisional
Ardgour Road	Cromwell	3673	Provisional
Bannockburn Road	Cromwell	2740	Provisional
Catalina Way	Cromwell	440	Provisional
Cornish Point Road	Cromwell	1480	Provisional
Gully Road	Cromwell	380	Provisional
Hall Road	Cromwell	133	Provisional
Partridge Road	Cromwell	639	Provisional
Wailana Heights Drive Left	Cromwell	1500	Provisional
Wailana Heights Drive Right	Cromwell	350	Provisional
Total	15147m	(29015m Provisional)	

Metalling Programme

The metalling programme focusses on the Maniototo and Manuherekia this year. The length of metalling has been reduced by about 40% to enable a catch-up on eco-seal sites.

Drainage improvements have begun in preparation for re-metalling at some of the sites. Gravel production has started at the pits we use for this year's programme. Construction of gravel wearing surfaces will then be completed between October 2019 and May 2020.

Re-metalling List 2019/20

Road Name	Area	Start RP	End RP	Length (m)
Kinney Road	Manuherikia	0	900	900
Kinney Road	Manuherikia	900	2010	1110
Moutere Disputed Spur Road	Manuherikia	0	7940	7940
O'Neill Rd	Patearoa	0	1837	1837
Patearoa Road	Patearoa	4553	12710	8157
Pigburn Rd	Patearoa	0	2170	2170
Puketoi Highfield Rd	Gimmerburn	11265	19040	7775
Puketoi Rd	Gimmerburn	0	10222	10222
Wilson Rd	Gimmerburn	0	9510	9510

Bridges

Bridge 94 St Bathans Loop Road

The replacement of Bridge 94 on St Bathans Loop Road was completed in early July. The original bridge was damaged in the July 2017 storm. Council received an increased subsidy to complete this work from New Zealand Transport Agency, as part of our emergency works programme.



Bridge 94 completed, St Bathans Loop Road - July 2019

Pavement Rehabilitation and Re-construction Work

A small length of pavement renewal in urban areas (approximately 300 metres per annum) is now included in the annual roading programme. This follows a managed period of 20 years, where this type of work has not been required on Central Otago's local roading network. Sites in the Maniototo and Cromwell are being assessed and the initial designs progressed.

Roading Improvement Projects (previously called Minor Improvement) Programme 2019/20

McNulty Road

The construction of a new footpath and kerb and channel to address drainage issues was completed this quarter. This footpath provides safe access on McNulty Road and Pinot Noir Drive providing links to all the residential areas from Pinot Gris Place to Gair Avenue.

As part of this project, several new mudtanks and soak pits were installed to prevent stormwater runoff flooding private properties. This project was completed in August, at a total cost of \$381,165. The cost of the work was 6% higher than estimated. The additional expenditure was due to the difficulty of locating soak pits amongst existing services, along with additional traffic management.



Mudtanks connected to soak pits, McNulty Road – July 2019



Reinstating kerb, McNulty Road – July 2019

Bannockburn Kiosk

The information map and signage were installed to complete the final stage of the Bannockburn Kiosk project.

Clyde Historic Precinct

The detailed design of traffic engineering improvements and public space upgrades has continued this quarter.

Bannockburn Bridge Cycle Facility

Site inspection, detailed survey and the commencement of engineering option designs began during this quarter.

Implementation Plan

Projects for the 2019/20 and 2020/21 financial years were approved by Council in August 2019. The status of these is shown in the table below:

Project	Status	Construction Year
Teviot Street campervan access	Complete	2018/19
Richards Beach Road widening and turning provision	Complete	2018/19
McNulty Road footpath and drainage improvements	Complete	2019/20
Bannockburn kiosk	Complete	2018/19
New footpaths	Underway	2019/20
Boundary Road safety improvements on corner between Wastebusters and FENZ	Underway	2019/20
Naseby township drainage upgrades	Design complete	2019/20
Harvey Street / Deaker Street Intersection	Design complete	2019/20
Vehicle-activated speed warning signage - entrances to Bannockburn and Patearoa townships	Signs ordered	2019/20
Ophir traffic calming	Design underway	2019/20
Central Otago Touring Route	Underway	2019/20

Bannockburn Bridge pedestrian / cyclist facility	Design underway	2019/20 and 2020/21
Omakau - Ophir off-road pedestrian / cyclist facility provided between Omakau Bridge and Swindon Street, Ophir adjacent to Ida Valley Omakau Road	Design underway	2019/20
Clyde Historic Precinct streetscape upgrades, including improvements to Lodge Lane, Holloway Street, Sunderland Street and Miners Terrace	Design underway	2019/20 and 2020/21
Ophir traffic calming / safe speed area Swindon Street	Design Stage	2019/20
Roxburgh streetscape improvements		2020/21
Speed limit threshold treatments		2020/21
Small bridge replacement		2020/21

Performance Measures: Environmental Engineering

Measure	Target	Q1	Comments
Average length of time to issue a consent for access to a road	≤ 2 days	1.7 days	298 consents processed.
Percentage of sealed local road network that is resurfaced	≥ 3.8% (20km) per annum	0	Confirmed 18-19 reseal length of 15.1km, with an additional 13.9km of provisional reseal length. Resealing work programmed in Q2 and Q3.
Number of service requests	< 600	135	Figures are cumulative.
Number of service requests from customers responded to within 10 days	≥ 90%	93%	Figures are cumulative. 9 public calls outside of 10-day response time target in Q1.
Change from previous year in number of fatalities and serious injury crashes on local roading network	Stable or decreasing trend (current year)	1 serious crash	July 1 to September 30 2019 dataset is provisional.
	Trend (previous year)	1 serious crash	
Number of journeys impacted by unplanned events (Resilience)	< 16,423	982	Figures are cumulative and measure road closures as a result of resilience issues on the network.



ENVIRONMENTAL SERVICES



Environmental Services

Central Otago’s vision for waste is “towards zero waste and a sustainable Central Otago”.

Through our waste activities we collect and dispose of your rubbish and recycled material and provide access to transfer stations, green waste sites and recycling drop-off facilities. We also provide education initiatives in the community to increase sustainability and minimise waste.

Council has also developed a sustainability vision “a great place to live, work and play, now and into the future.

Our goals:

- Being customer friendly, having enabling policies and enabling infrastructure.
- Support improvement and diversification of skills, industries and experiences.
- Providing Council services while managing the associated environmental impacts.
- Enabling development while managing the associated environmental effects.
- Affordable and equitable provision of services to promote wellbeing.
- Managing change while protecting and enhancing our culture, heritage and landscape.

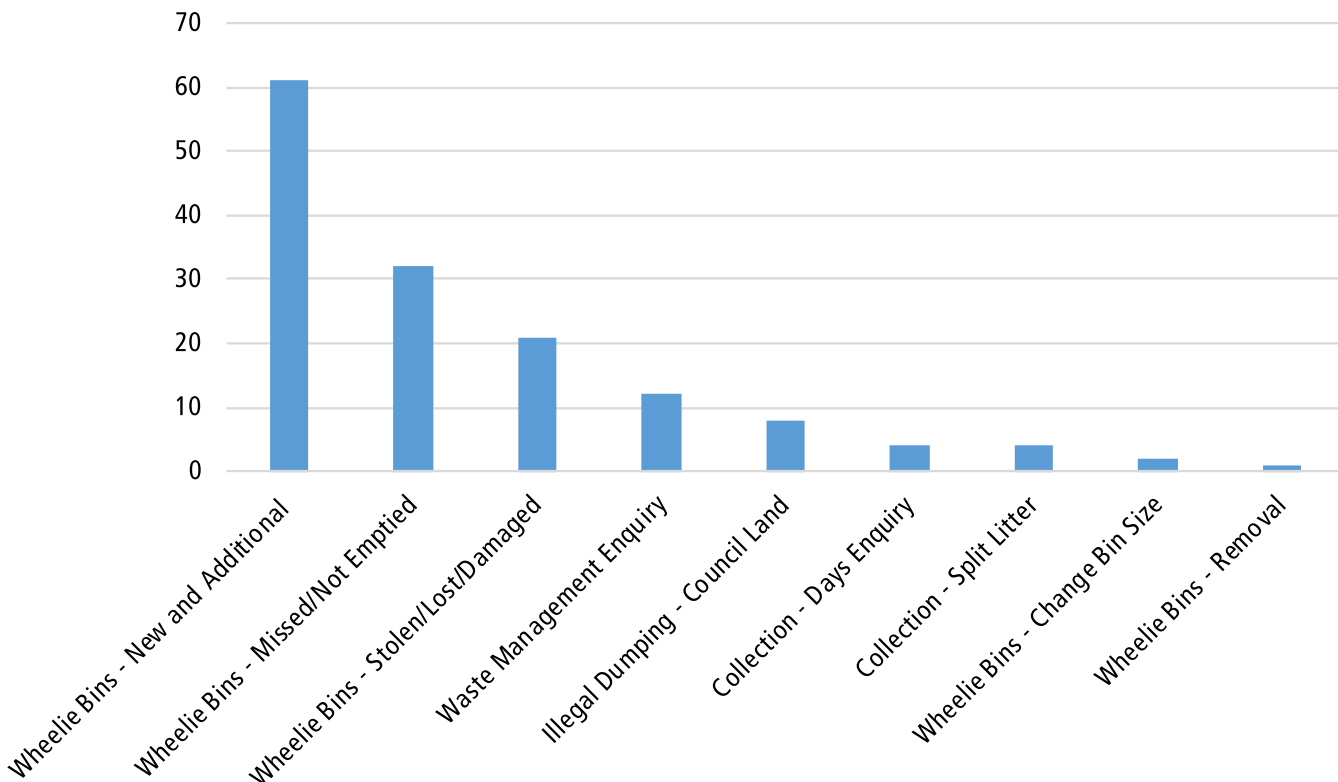
This activity contributes to the following community outcomes:



Customer Service Requests

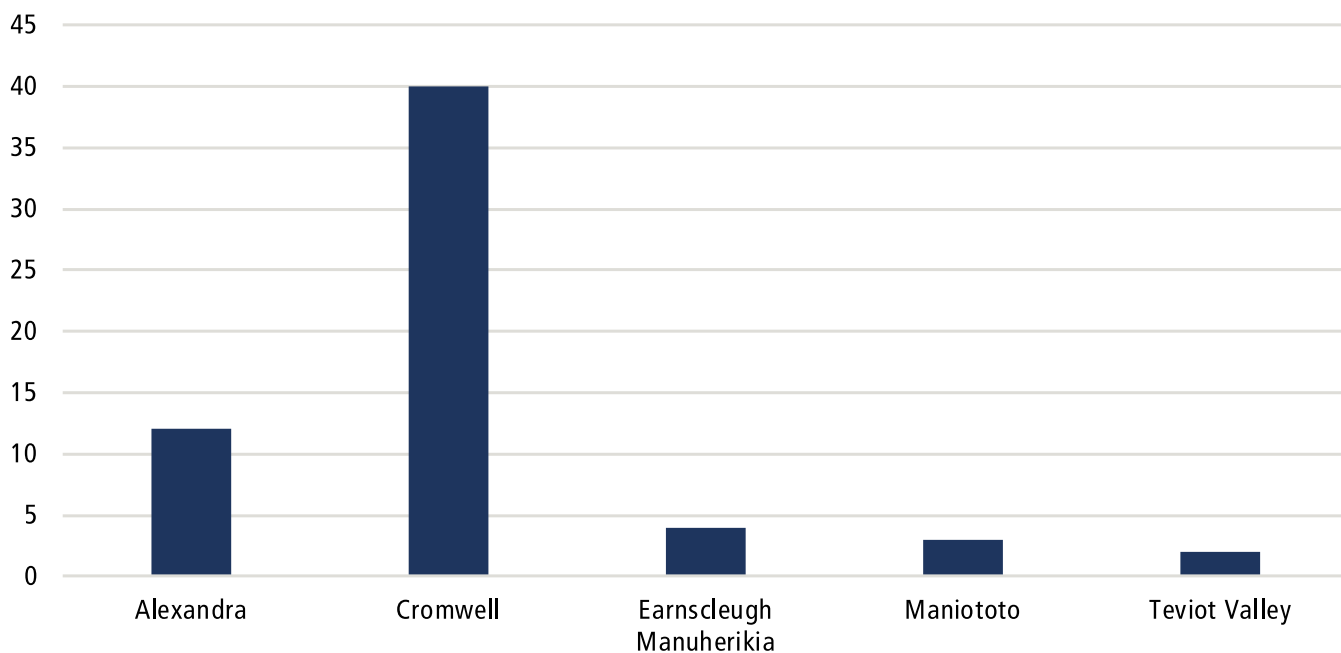
The majority of customer service requests for waste services this quarter related to new bin services. The significant number of bin requests are in part due to the continued growth in the district.

Customer Service Requests July - September 2019



New bin requests reflect continued growth in the larger centres of Central Otago. A total of 61 properties have requested the kerbside collection service. The majority of these are in the Cromwell basin.

New Wheelie Bins July - September 2019



Increased Kerbside Recycling Pressures

Central Otago District Council (CODC) has for many years been sending our recycling to the material recovery facility at Frankton. In recent months, due to Frankton's capacity, CODC has had to send recycling to facilities in Timaru and Invercargill for processing.

This quarter Council agreed to increase the budget by \$278,000 to cover the increased cost of processing material this current annual plan year. The increase in budget allows for both increased charges at Frankton and the likely costs from continued transportation of recycling further afield.

Glass Recycling

Glass contamination is still a real issue, however, on-going work with Fulton Hogan has enabled glass to start being sent back to Parkburn Quarry in Cromwell. The glass was spread out and the contamination was removed to enable crushing. Plastic, cardboard and general waste is still present in the glass bins and as a district we need to work together to continue to lower the contamination level. Council will keep pushing the message that the glass bin is for glass and glass only. If in doubt, leave it out.



Closed Landfill Monitoring

Compliance monitoring on closed landfills was undertaken in September with the environmental scientist from ENGeo. This monitoring includes site inspections of closed landfills and collection of groundwater and surface water. The following 15 sites were visited in September: Alexandra, Becks, Cromwell, Ettrick, Lauder, Millers Flat, Naseby, Ophir, Oturehua, Patearoa, Ranfurly, Roxburgh, Old Roxburgh, St Bathans and Tarras.

Development Engineering

NZS4404:2010 was adopted as Council's subdivision standard subject to the development of an updated addendum for local conditions. Staff are undertaking workshops and drafting an updated addendum which will be presented to Council in early 2020.

Sustainability Working Group

The newly formed sustainability working group took part in a field trip this quarter to Camp Glenorchy.

The group were provided a guided tour to view the many sustainability initiatives that have been incorporated into this facility.

The group was then provided with an outline of the sustainability strategy, the carbon zero bill and the impacts this will have on council, New Zealand emission information, energy consumption across council activities, and implementation of the Certified Emissions Management and Reduction Scheme (CEMARS) within council.

Following the presentation the group provided feedback on a range of tasks around sustainability and community education.



Performance Measures: Environmental Engineering

How we Measure Success		2019/20 Q1 Results		Our Aim Years 1-3	Comments
Total quantity to landfill (tonnes p.a.)	2,234 Tonnes (Previous Q last year 1894 Tonnes)	Incremental year on year reduction			There was a 18% increase in waste sent to the landfill compared to the same period the previous year. This period last year glass volumes were reported as recycling. Due to contamination glass has been sent to landfill in July and August. Glass crushing was reinstated in September with 63 tonnes recycled, however, 177 tonnes was sent to landfill prior to crushing being reinstated. This measure will improve over the next 3 quarters as glass was going to landfill for the corresponding period last year, but is now being crushed. x
Total amount generated per rateable property	2,506 Tonnes/13,909 Properties = 180 kg /property (Previous Q last year 178kg/property)	Incremental year on year reduction (measured as rubbish + recycling)			The total tonnage of waste and recyclables generated per rateable property increased by 2% (2 kg) in comparison with the corresponding period of the previous year. x
Total amount recycled (tonnes p.a.)	272 Tonnes (Previous Q last year 564 Tonnes)	Incremental year on year increase			There was a 52% decrease in the quantity of recycling recorded during the period compared to the same period in the previous year. This is a result of glass recycling being sent to landfill due to contamination. 63 tonnes of glass was recycled in September, however, 177 tonnes was sent to landfill prior to crushing being reinstated. This measure will improve over the next 3 quarters as glass was going to landfill for the corresponding period last year, but is now being crushed x
Resident satisfaction with waste services	92% Satisfaction (Previous Q last year 94% satisfaction)	Customer satisfaction \geq 90%			The 'CODC Residents Survey August 2019' report indicated a 92% satisfaction with CODC's 'Recycling Depots' service. v
	93% Satisfaction (Previous Q last year 82% satisfaction)	Customer satisfaction \geq 90%			The 'CODC Residents Survey August 2019' report indicated a 93% satisfaction with CODC's 'Rubbish Collection (red bins)' service. v
	84% Satisfaction (Previous Q last year 76% satisfaction)	Customer satisfaction \geq 90%			The 'CODC Residents Survey August 2019' report indicated a 84% satisfaction with CODC's 'Kerbside Recycling (blue and yellow bins)' service. x
	88% Satisfaction (Previous Q last year 86% satisfaction)	Customer satisfaction \geq 90%			The 'CODC Residents Survey August 2019' report indicated a 88% satisfaction with CODC's 'Transfer Station' service. x
	80% ** Satisfaction (Previous Q last year 94% satisfaction)	Customer satisfaction \geq 90%			The 'CODC Residents Survey August 2019' report indicated a 80% satisfaction with CODC's 'Waste Minimisation Education' service. x

** Very low sample size 50 or fewer respondents



PLANNING, REGULATORY AND COMMUNITY DEVELOPMENT



PLANNING, REGULATORY AND COMMUNITY DEVELOPMENT

Our planners prepare and implement the District Plan under the Resource Management Act. The District Plan is applied through processing of resource consents. We provide advice to our customers seeking to subdivide or develop their land. We also monitor conditions of resource consents and District Plan provisions to ensure any effects on the environment are managed appropriately.

Our Building Control team helps people build in a safe and compliant manner through a streamlined and cost-effective process. We carry out building inspections, issue building consents and respond to building-related enquiries. We issue Land Information Memoranda for customers who are intending to purchase property, and monitor Building Warrants of Fitness for commercial buildings in accordance with the Building Act.

The environmental health activity provides confidence to the community that our food premises, hairdressers, camping grounds and funeral directors are safe and clean. We license and inspect registered premises to manage the public health risks of food and water contamination. We undertake water testing of public and private water supplies. We provide a 24/7 noise complaint service in response to unreasonable domestic noise.

We maintain the social well-being of the district by monitoring and controlling the sale of alcohol and the number of gaming machines in the district. Our role, through the District Licensing Committee, involves processing and issuing licences for hotels, restaurants, liquor stores and for special events. We also issue manager's certificates.

We aim to ensure a healthy and safe environment, free from dangerous and aggressive dogs and to minimise nuisance. We register all dogs in the district, and issue infringement notices to those owners who fail to register their dogs. We provide education to dog owners and assist them in meeting their obligations under the Dog Control Act.

We have a responsibility to plan and provide for civil defence emergency management within the district. We work collaboratively with Emergency Management Otago who employ the Regional Manager/Group Controller and Emergency Management Officers for each of the districts. At a local level a number of staff are first line civil defence responders, and undergo training in roles ranging from welfare and logistics coordination through to local controllers.

Community development is about enabling local communities to determine the future direction of their place and the projects that they are passionate about. The aim of community development is to actively involve people in building their own sustainable and resilient communities that reflect the values and vision of those who live in and/or identify with them.

This activity contributes to the following community outcomes:



PLANNING

Resource Consents Received during the Quarter

A total of 150 resource consent applications were received this quarter which is up from the 134 applications received last quarter and down from 162 in the first quarter of last year.

Number of Resource Consents Processed

In the period 1 July – 30 September 2019, a total of 131 resource consents were processed. This is slightly up on the 123 consents processed for the same period last year and up on the 107 consents processed last quarter.

The consents issued in this period are as follows:

- One declined by Commissioner and 1 declined by Committee
- 12 granted by Committee
- One granted by Commissioner
- 117 granted by delegated authority

Decision Processing Times

The non-notified delegated authority decisions issued in this quarter had an average processing time of 18 working days. Seventy-two per cent of non-notified delegated authority consents and seventy-two per cent of consents heard by the Hearing Panel/Commissioner during this quarter have been processed within statutory timeframes. This is a reflection on the complexity of applications being received resulting in additional time and resources.

Other Planning Work

Council has received enquiries about private plan changes for residential development in both the Cromwell and Alexandra areas, one of which has been lodged. The hearing for Plan Change 13 was concluded in July with a decision expected in November. Plan Change 14 was accepted by Council in August for notification once statutory consultation has been completed.

BUILDING CONTROL

Accreditation Audit

International Accreditation New Zealand (IANZ) completed the two-yearly accreditation audit of our Building Consent Authority (BCA) to assess our Quality Assurance System, processes, staff competencies and general compliance with the Building (Accreditation of Building Consent Authorities) Regulations 2006.

A report was received identifying 31 general non-compliances with a resolution date of 29 November 2019. The team are addressing these non-compliances.

Number of Building Consents Processed and Value of Building Work

There were 255 building consents issued this quarter to a value of \$52,130,390.

The number of building consents issued this quarter compared to the first quarter in the previous financial year has reduced by 11% (32).

The value of the consents this quarter has increased by 5% (\$2,522,874) overall, with the average value of each consent increasing by 10% (\$1851).

Processing Times

The average processing time for the quarter was 12 working days which is well within the statutory requirement of 20 working days.

Ninety-nine per cent of all consents were issued within the 20-day statutory timeframe.

LIMS

There were 193 LIMS issued this quarter.

This reflects a thirty-one per cent (31) increase when compared to the same quarter last year, but a 3% (6) reduction on this year's previous quarter.

The average number of processing days to issue a LIM was five, with 100% issued within 10 days.

Bylaws

The Alcohol Restriction Bylaw 2019 was adopted during this quarter and was successfully implemented for the Blossom Festival.

Dog Control

There were 26 service requests in the fourth quarter, which is a 68% reduction from the previous quarter.

There was an objection to a menacing dog hearing that was concluded during this quarter. This resulted in the dog being classified as menacing.

There was dog attack in Cromwell where an elderly lady was bitten. This resulted in an infringement.

ENVIRONMENTAL HEALTH

Quality Management System for Food Act Functions

In November 2018, we presented the options available for the future provision of food safety services within the district at a council workshop.

Council's preferred option is that we develop a quality management system to meet the regulatory requirements so we can continue to provide a full in-house service for our food businesses. The advantages of this approach are:

- we would continue to provide a one-stop-shop for our customers
- the provision of a full verification service would give council the ability to support businesses as they develop and grow.

The team are continuing to support local businesses through the requirements of the Food Act.

Alcohol Licensing

Alcohol licensing quarterly statistics report

(Corresponding 2018 period in brackets)

Application Type	Risk Category				
	Very Low \$368.00	Low \$609.50	Medium \$816.50	High \$1,025.50	Very High \$1,207.50
On-licence new	1 (3)	(2)	2 (0)		
On-licence variation					
On-licence renewal	0 (1)	3 (2)	3 (0)		
Off-licence new	2 (0)	(2)	1 (0)		
Off-licence variation					
Off-licence renewal	3 (4)	(1)	3 (0)		
Club licence new					
Club licence variation					
Club licence renewal	3 (12)	(0)	3 (0)		
Total number	9 (20)	3 (7)	12 (0)		

Annual fees received:

Application Type	Risk Category				
	Very Low \$161.00	Low \$391.00	Medium \$362.50	High \$1,035.00	Very High \$1,437.50
On-licence	1 (12)	3 (13)	12 (0)		
Off-licence	10 (20)	1 (10)	10 (0)		
Club licence	0 (13)	0 (0)			
Total number	11 (45)	4 (23)	22 (0)		

Manager's Certificate applications received:

Manager's certificates - new (\$316.25)	18 (17)
Manager's certificates - renewal (\$316.25)	43 (34)
Total number	61 (51)

Special Licence applications received:

	Class 1 - \$575.00	Class 2 - \$207.00	Class 3 - \$63.25
Special licences	1 (2)	12 (12)	7 (13)

Temporary Authority applications received:

Temporary Authority Orders \$296.70	3 (2)
-------------------------------------	-------

Income is continuing to increase as a result of resetting the fee structure in January 2019. We are currently tracking approximately 20% ahead of budget or \$24,000 more income for the corresponding quarter last year.

Food Premises

We have recently undergone an audit of our Food Act responsibilities and procedures. It was pleasing to note that although this was the first time we have been audited, there were only two areas where they identified corrective action that requires our attention. These are currently being worked on and should be signed off by Christmas.

Following a redirection to the team's priorities and the provision of additional resources, our backlog of premises verification work (audits) has continued to decrease from 80 at the beginning of the year to 40 in the last quarter to 20 this quarter.

Registered premises

All other premises including hairdressers, camping grounds and funeral directors have been re-registered during this period.

COMMUNITY DEVELOPMENT**Teviot Valley Heritage Opportunities underway**

The Teviot Valley Community Development Scheme (TVCDs) has held two community workshops, facilitated by Central Otago District Council's Community and Engagement Manager and Community Development Officer. The focus of the workshops was to identify locally significant sites that could be linked together to create a self-guided driving trail throughout the Valley, and a self-guided walking trail throughout Roxburgh. Council's Roding team is now working alongside the group to identify



safe pull-off sites at some of the stops along the self-guided driving trail.

The TVCDS Community Development Officer, Jane Casey, has now finished her six-month contract, and the scheme is beginning to wrap up its final projects. A new coordinator will not be employed, and the remainder of the funds for the scheme will be used by the TVCDS Governance group, who will lead the group's final projects into completion in early 2020.

Update: Cromwell's Community-led Development partnership with Department of Internal Affairs

Connect Cromwell has been facilitating community-led development initiatives in Cromwell, with regular plogging sessions, a recent Repair Café, and an upcoming Crop Swap. They have also been supporting the community to navigate the feasibility of more ambitious projects, such as a dog park. Council's Community Development Officer has been supporting Connect Cromwell's Community Liaison officer throughout the process.

Now eighteen months into their Community-led Development partnership agreement with the Department of Internal Affairs, Connect Cromwell is an opportunity for Cromwell residents to collaborate on initiatives that are important to them.

Newly formed Cultural Diversity Group is rearing to go in Alexandra

Recognising that cultural diversity is on the rise in Alexandra, a group of individuals working alongside migrants in varying capacities has come together to identify how the community can better support its migrant population. Some topics up for discussion include better inclusivity and showcasing of different cultural celebrations, breaking down stereotypes, and ensuring wider representation from different cultural groups in the community. The group plans to support a couple of cultural events coming up in the next quarter.



POOLS, PARKS AND CEMETERIES



POOLS, PARKS AND CEMETERIES

Our swimming pools contribute to the health and well-being of our community and add to the attractiveness of the area. They provide a place for people to learn to swim, particularly for our young people, which we recognise as being vitally important when so much of our district is surrounded by water. We manage the Cromwell Swim Centre and Molyneux Aquatic Centre directly, along with a community swimming pool in Ranfurly. Millers Flat swimming pool is operated by a community trust and the Teviot Valley Community Board financially supports the school to facilitate swimming at the Roxburgh Pool.

Access to parks, reserves, rivers and recreational facilities is important for our overall well-being. Maintaining a variety of high quality open spaces for the enjoyment of our community is what makes our district an attractive place to live, work and play.

Council's parks team looks after 13 sport grounds and domains, more than 200 hectares of reserve land, eight cycling and walking tracks, 15 playgrounds, three skateboard facilities, a bike park and three swimming dams/lakes.

The provision of cemeteries assists with peace of mind for people, knowing their loved ones will rest in peaceful, well-kept environments. Council is responsible for nine cemeteries in our district, and cemetery trusts manage the other cemeteries.

This activity contributes to the following community outcomes:



Overview

- Central Swim School completed another successful term with the numbers of students attending listed below.

Molyneux Aquatic Centre	July	August	September
Total Pool Hire Entries	5595	4649	4868
Swim School	1262	1264	1267

Cromwell Swim Centre	July	August	September
Total Pool Hire Entries	2309	1727	1850
Swim School	587	587	589

- The Ice-Inline heat transfer system at the Molyneux Pool was fully operational this quarter achieving significant energy savings.
- Seven LED lights were replaced at Cromwell Swim Centre and repairs to the roof were started.

POOLS

Cromwell Swim Centre Statistics – July - September 2019

Type	Revenue related statistics										
	July			August			September			YTD	
Concession/Membership SALES											
Adult		Sold	Swims	Total \$	Sold	Swims	Total \$	Sold	Swims	Total \$	
3 Month	DE,F	1		\$174	3		\$522	3		\$522	\$1,218
6 Month	DE,F				1		\$313				\$313
12 Month	DE,F	1		\$522							\$522
11 Swim	DE,F	12	132	\$626	23	253	\$1,200	8	88	\$417	\$2,243
23 Swim	DE,F	4	92	\$417	5	115	\$522	9	207	\$939	\$1,878
Adult 11 Swim and Aqua	DE,F	4	44	\$365	2	22	\$183	3	33	\$274	\$822
Total Adult sales	F	22	290	\$2,104	34	390	\$2,740	23	328	\$2,152	\$6,996

Card Holder											
3 Month	DE,F	1		\$144	1		\$144	1		\$87	\$376
6 Month	DE,F	1		\$261							\$261
12 Month	DE,F										\$0
11 Swim	DE,F	12	132	\$522	11	121	\$478	13	143	\$565	\$1,565
23 Swim	DE,F	7	161	\$609	5	115	\$435	9	207	\$783	\$1,826
Cardholder 11 Swim and Aqua	DE,F	1	11	\$83	8	88	\$661	5	55	\$413	\$1,157
Total Cardholder Sales	F	22	304	\$162	24	348	\$1,922	27	405	\$1,761	\$3,845

Child											
3 Month	DE,F							1		\$86	\$86
6 Month	DE,F										\$0
12 Month	DE,F										\$0
11 Swim	DE,F	5	55	\$130	3	33	\$78	6	66	\$156	\$365
23 Swim	DE,F										\$0
Total Child Sales	F	5	55	\$130	3	33	\$78	7	66	\$242	\$450

Aqua Only											
11 Swim	DE,F	2	22	\$78				1	11	\$39	\$117
Total Aqua Only Sales	F										\$0
Total Membership Sales - Total Raw Number, Total Swims, then Total \$	F	49	649	\$2,396	61	771	\$4,740	57	799	\$4,155	\$11,291

Type	July		August		September		YTD #'s	
Casual Paid Admissions								
Type		#	Total \$	#	Total \$	#	Total \$	
Single Adult	DE,F	721	\$4,074	566	\$3,198	562	\$3,175	\$0
Single Cardholder	DE,F	84	\$402	52	\$249	49	\$2,345	\$0
Single Child	DE,F	878	\$2,520	489	\$1,403	593	\$1,701	\$0
Family Pass Sales 2A and 2C (See under Participation for numbers count)	DE,F							\$0
Family Pass 1A and 4C (See under Participation for numbers count)	DE,F							\$0
Aqua Aerobics Class Only	DE,F							\$0
Golden Oldies Aqua								\$0
Showers	DE,F	39	\$168	33	\$144	57	\$247	\$0
Total Casual Admissions								0

Central Swim School (In water actual participation not enrollments).								
Private Lesson	DE	4		4		4		
Learn to Swim Programme - 4YO (Preschooler) and School Age	DE+	130		130		132		
Learn to Swim Programme - Baby and Toddler (Adult in Water)	DE (T)	8		8		8		
Swim Skills	DE	453		453		453		
Adult Lessons	DE							
Total Participation from Swim School		587		587		589		

Free Swimmers					
Pre Schoolers	DE	173	134	151	
Free Adult Entry Card	DE				
Free Child Entry Card	DE				
Cromwell Swim Centre Staff Swim	DE				
Swim Assitance	DE				
Plunket Voucher	DE				
Green Prescription Free Swims	DE				
Total Free Swimmer related entires					

Pool Hire Related Entries					
Wendy Martin Numbers	DE				
Swim Club Numbers	DE				
General Other Lane Hire - Schools etc	DE				
Meeting Room Hire		3			
Kayak Bill Tuesdays					
Charging Equipment					
Total Pool Hire Related Entries		0	0	0	

Molyneux Aquatic Centre Statistics – July - September 2019

Type	Revenue related statistics									
	July			August			September			YTD \$\$\$
Concession/Membership SALES										
Adult	Sold	Swims	Total \$	Sold	Swims	Total \$	Sold	Swims	Total \$	
12 Month										\$0
6 Month										\$0
3 Month							5		\$869.55	\$870
11 Swim	26	286	\$1,356.42	22	242	\$1,147.74	17	187	\$886.89	\$3,391
23 Swim	8	184	\$834.80	13	299	\$1,356.55	14	322	\$1,460.90	\$3,652
Adult 11 Swim and Aqua				3	33	\$273.90	4		\$36.52	\$310
Total Adult Sales	34	470	\$2,191.22	38	574	\$2,778.29	40	509	\$3,253.86	\$8,223

Senior										
12 Month				1		\$433.04				\$433
6 Month										\$0
3 Month							2		\$288.70	\$289
11 Swim	17	187	\$739.16	17	187	\$739.16	15	165	\$652.20	\$2,131
23 Swim	8	184	\$695.68	5	115	\$434.80	8	184	\$695.68	\$1,826
Senior 11 Swim and Aqua	1	11	\$82.61	3	33	\$247.83				\$330
Total Senior Sales	26	382	\$1,517.45	25	335	\$1,421.79	25	349	\$1,636.58	\$4,576

CSC/TS - Community Services Card/Tertiary Students										
12 Month										\$0
6 Month										\$0
3 Month							1		\$144.35	\$144
11 Swim	2	22	\$86.96	6	66	\$260.88	4	44	\$173.92	\$522
23 Swim	2	46	\$1,743.92	2	46	\$173.92	8	184	\$695.68	\$2,614
CSC/TS 11 Swim and Aqua										\$0
Showers	40	40	\$171.40	33	33	\$143.55	57	57	\$247.95	\$563
Total CSC/TS Sales	44	108	\$2,002.28	41	145	\$578.35	70	285	\$1,261.90	\$3,843

Child										
12 Month										\$0
6 Month							1		\$156.52	\$157
3 Month				1		\$86.96				\$87
11 Swim	7	77	\$182.63	9	99	\$234.81	5	55	\$130.45	\$548
23 Swim	4	44	\$208.68	1	23	\$52.17	4	92	\$208.68	\$470
Total Child Sales	11	121	\$391.31	11	122	\$373.94	10	1,478	\$495.65	\$1,261

12 Month Family Card										\$0
Total Aqua Only Sales	79	79	\$308.89	83	83	\$341.93	112	112	\$484.90	\$1,136

10 Swim	1	1	\$16.52							\$17
---------	---	---	---------	--	--	--	--	--	--	------

Total Green Prescription Sales Only	1	1	\$16.52							\$17
--	----------	----------	----------------	--	--	--	--	--	--	-------------

Total Membership Sales - Total Raw Number, Total Swims, then Total \$	195	1,052	\$4,408.87	198	1,114	\$4,915.95	257	2,448	\$5,870.99	\$15,195.81
--	------------	--------------	-------------------	------------	--------------	-------------------	------------	--------------	-------------------	--------------------

Type	July		August		September		YTD #'s
Casual Paid Admissions							
Type	#	Total \$	#	Total \$	#	Total \$	
Single Adult	1,612	\$10,720.10	1,369	\$7,734.85	1,382	\$7,695.31	\$0
Single Senior	83	\$396.74	96	\$458.88	85	\$406.30	\$0
Single CSC/TS	44	\$210.32	52	\$248.56	19	\$90.82	\$0
Single Child	2,104	\$6,038.48	1,208	\$3,466.96	1,378	\$3,954.86	\$0
Large Group Child Rate	43	\$74.78					\$0
Aqua Aerobics Class and Entry Adult				\$1.00			\$0
Aqua Aerobics Class and Entry Senior	4	\$33.04		\$8.00			\$0
Aqua Aerobics Class Only				\$91.00	102	\$398.82	\$0
	0						
Family Pass 1+4	10	\$142.60	6	\$85.96	8	\$114.08	\$0
Family Pass 2+2	33	\$499.10	20	\$285.20	18	\$256.68	\$0
							\$0
							\$0
							\$0
							\$0
Other (Promotion, One Off, etc)							

Gym Stick							\$0
							\$0
Polis swim Test	0		0		0		\$0
Summer Swim Camp	0		0		0		\$0
Total Casual Admissions	3,933	\$18,115.16	2,751	\$12,380.41	2,992	\$12,916.87	\$0

Participation ONLY Related Statistics							
Type	July		August		September		YTD #'s
Concession (11/22/45) and Member (12M) Visits							
Adult	37		35		36		\$0
Senior	25		23		25		\$0
CSC/TS	4		8		7		\$0
Child			11		10		\$0

Aqua Numbers from Concession/ members - All categories									\$0
Family Pass		45			26			45	\$45
Cromwell Members									\$0
Green Prescription Cards	1								\$0
Total Participation from Concession/ Members	112			103				123	\$0

Central Swim School (In water actual participation not enrollments). Please Note all 2014 Stats - are including all attended and 'absent' numbers as 'absent' are inaccurate at this point in time.

Private Lesson									\$0
Learn to Swim Programme - 4YO (Preschooler) and School Age									\$0
Learn to Swim Programme - Baby and Toddler (Adult in Water)									\$0
Swim Skills/River Safety									\$0
Adult Lessons									\$0
Total Participation from Swim School	0			0				0	\$0

Free Swimmers

Pre Schoolers	124			94				151	\$0
Free Adult Entry Card									\$0
Free Child Entry Card									\$0
Green Prescription (of the 3x Free Entries)	1								\$0
Swim Assitance									\$0
Staff Swimming									\$0
Gym Stick session									\$0
									\$0
Total Free Swimmer related entires	125			94				151	\$0

Pool Hire Related Entries				
Alexandra Swim Club	154	294	240	\$0
Jo Blackie	104	175		\$0
Junior Squad Club Nights				\$0
Club Nights				\$0
Multi Sport				\$0
Swim Club Numbers (total from split categories above)				
Dunstan High School		17		\$0
The Terrace Primary School				\$0
Alexandra Primary School				\$0
St Gerards Primary School				\$0
Clyde Primary School				\$0
Other Schools				\$0
All Schools (total from split categories above)				
Kayak Polo Swimmers	163	437	335	\$0
				\$0
General Other Hire				\$0
Total Pool Hire Related Entries	163	437	335	

PARKS

This quarter saw Delta, council's open spaces contractor, begin work on ensuring the district's open spaces network is maintained to a standard that is fit for purpose and looks good. Delta has made a great start spending time on producing quality outcomes.

The trees lining Gair Avenue in Cromwell received much needed remedial pruning which included installing root barriers to contain root growth and subsequent issues.

Capital Projects

The focus for the first quarter of the year has been completing irrigation installations, renewals and improvements. Irrigation has been upgraded on Richards Park and Little Valley Road Reserve and installed on Vallance Cottage Reserve to support the recently completed Rotary Trees for Babies Community Orchard.

A programme to upgrade irrigation controllers to enable remote management has begun and already we are seeing efficiencies in managing issues. The programme will continue through until early 2020.

Two new public toilets were installed at the Bendigo Freedom Camping site and one was installed at Lowburn. The units are to be operated by Land Information New Zealand (LINZ) and were funded through a council grant from the Ministry for Business, Innovation and Employment.

Other projects completed this quarter include:

- fencing at the new site of the Salvation Army Community garden on Dunstan Road
- replacement of two rose beds in Anderson Park
- installation of new litter bins in the Omakau Cemetery and the Roxburgh riverfront
- removal of two street shrubberies in Cromwell.

The focus for the next quarter will be:

- completing a playground upgrade at the Naseby Domain
- installation of new park tables in Millers Flat and Alexandra
- completing the expansion of the Alexandra Cemetery lawn area
- planning for a number of projects to be carried out in the New Year.

Clutha Management

Council resolved to relinquish its harbour master responsibilities for Lake Dunstan to the Otago Regional Council (ORC) during this quarter.

CEMETERIES

Cemetery Quarterly Statistics

	Cemetery	Ashes	Interment
July 2019	Alexandra	0	2
	Omakau	1	0
	Ranfurly	1	0
	TOTAL	2	2
August 2019	Alexandra	0	1
	Clyde	1	1
	Cromwell	3	2
	Ranfurly	1	0
	TOTAL	5	4
September 2019	Cromwell	2	1
	Omakau	0	1
	TOTAL	2	2



PROPERTY AND COMMUNITY FACILITIES



PROPERTY AND COMMUNITY FACILITIES

Our community facilities and buildings provide local community hubs for social, sporting and cultural interaction.

We provide community housing, predominantly for the elderly. Council owns 98 flats located in Alexandra, Clyde, Cromwell, Ranfurly and Roxburgh.

We provide public toilets in towns across the district and at recreation facilities and parks.

We provide a main operational office and customer service centre in Alexandra, Service Centres in Cromwell, Ranfurly and Roxburgh.

We manage the assets at the airports at Alexandra, Cromwell and Roxburgh.

We own and lease a variety of commercial and farm properties, and develop land for sale. The income from commercial property is used to fund other Council costs.

We hold a number of land parcels, currently being used as forestry blocks. These forests also provide an amenity value for the community for walking and biking. Some have potential for other land use in the future as recognised by their zonings in the District Plan.

This activity contributes to the following community outcomes:



PROPERTY

Elderly Person's Housing

Substantial internal work has been completed at one of the Cromwell Elderly Person's Housing (EPH) units due to water damage. An insurance claim was successfully lodged to help cover the costs of the joinery and replacement vinyl. During the repairs a water leak was discovered in the hot water cylinder which appeared to have been there for some time. The hot water cylinder was replaced as well as some GIB wall linings.

Inspections at the units will now be carried out on a four-monthly basis by council's maintenance officer to check all plumbing components in the units.

The occupancy rates have remained consistent through this quarter, with one vacancy in Cromwell. This vacancy meant some interior refurbishment work could be completed.

Area	Units	Occupancy Rate 1 April - 30 June 19		Occupancy Rate 1 July – 30 September 19	
		Tenanted	Occupancy rate	Tenanted	Occupancy rate
Alexandra	23	22	95%	23	100%
Clyde	3	3	100%	3	100%
Cromwell	31	30	96%	30	96%
Roxburgh	15	15	100%	15	100%
Ranfurly	26	20	76%	20	76%
	98	92	97%	91	95%

Cromwell Aerodrome

Four new hangar site leases have been issued at Cromwell Aerodrome since Council approved the concept plan for more hangar sites in June 2018. The number of hangars at Cromwell has increased from three to nine which results in additional rental income.



Alexandra Airport

One of the site leases at the Alexandra Airport has been cancelled due to a breach of lease conditions.

Some work had been completed at the site including a fence and earthworks, however remediation work will be needed before the site can be released. We expect there will be no issues finding a new lessee with a number of people currently on a waiting list for hangar sites.

Council Alexandra Offices - William Fraser Building Renovation

Stage 3: Infrastructure Services area was completed in August and teams moved into their new space at the end of August. A project update was provided to the Waste and Property Committee at their meeting on 25 September 2019.



Stage 4: Governance Area has begun with an expected completion date of late October.

Cromwell Lode Lane Public Toilets

The corten steel work has now rusted as planned to complete the distressed steel look, representative of old irrigation and mining steel. It has recently been water blasted and sealed to preserve the look.

COMMUNITY FACILITIES

Roxburgh Entertainment Centre – Attic Theatre

The Roxburgh Entertainment Centre Promotions Group completed their project to renovate an empty room into 'The Attic' a boutique cinema which seats 14 people and adds another opportunity to make the most of the facility.

Work is in progress to update the Memorandum of Understanding between Council and the promotions group to include this new space and how its associated technical equipment will operate along with fees and charges. In the meantime, if people would like to book the room they can contact Council's Property and Facilities Officer.



Lake Roxburgh Village Hall



Ownership of the Lake Roxburgh Village Hall was transferred to the Lake Roxburgh Village Hall Inc (the committee) on 1 March 2018. This was on the condition that the committee had until 1 March 2019 to start maintenance of the exterior painting or recladding of the building. At the end of July, the committee provided the following update on their recladding project:

"The group have commenced painting of the window sills and doors in preparation of recladding. Quotes for recladding in Colorsteel have been obtained with the project estimated at \$25,000. The committee has raised enough seed funding and will be applying to Central Lakes Trust, Otago Community Trust, and Pub Charities

for the balance. Subject to securing funding and contractor availability, they are aiming to have construction underway in summer of 2020."

Ranfurly Pool

Painting has been completed at the Ranfurly pool. The pool will be filled with water mid-October 2019 and Council are aiming for a mid-November opening.

OTHER PROPERTY

Earthquake Prone Buildings Risk Framework

Council property staff worked with the regulatory services manager regarding the statutory requirements needed to help finalise the draft risk framework. Following a workshop with Council on 14 August, feedback is going to be invited from community boards to assist with developing the draft risk framework.

Graffiti – Alexandra Bridge



Graffiti was discovered under the Alexandra Bridge at the beginning of July. Council's roading team engaged Aspiring Highways to remove it.

Other similar graffiti appeared around Alexandra. The matter was referred to the police.

Cromwell Menz Shed – Future Location

Council is currently working with the Cromwell Menz Shed to find them a suitable location.

Waste stations have a strong emphasis on reusing and recycling and having groups such as Menz Sheds at the facility can provide some real waste minimising and reusing opportunities. Council is assessing the best future layout/redevelopment of the Cromwell Waste Station and this may create an opportunity for Cromwell if the Menz Shed group are interested.

A similar approach is being considered in Alexandra with the proposal discussed with the Alexandra Menz Shed group.



SERVICE CENTRES AND LIBRARIES



SERVICE CENTRES AND LIBRARIES

Council provides front-line customer services team in its main Alexandra office and its three service centres in Cromwell, Roxburgh and Ranfurly. We are committed to putting our customers first. Our aim is to provide our community with the best customer experience that includes fast, efficient, accurate and friendly results.

CODC provides a joint library service with Queenstown Lakes District Council. In our district we run libraries in Alexandra, Clyde, Cromwell and Roxburgh, and we have a partnership with schools in Millers Flat, Omakau and Maniototo. We aim to provide our community with the highest quality library service to meet the informational, educational, recreational and cultural needs of the community.

This activity contributes to the following community outcomes:



LIBRARIES

Events

Our regular events, including pre-school story times, book groups, class visits and holiday programmes, proved popular and attracted over 1,500 participants across all branches this quarter.



Reading Challenge

Our mascot, Baxter, led the way in this year's winter reading challenge, which was developed at Cromwell Library. "Baxter's Bunting Bonanza" enticed children to join the challenge, colour in bunting featuring Baxter and rewarded progress with incentives. Over 100 children took part in "Baxter's Bunting Bonanza" with some of the colourful bunting now decorating the libraries.



Holiday programmes

Science based holiday programmes developed by the team at Roxburgh Library were run in Roxburgh, Cromwell, Maniototo and Alexandra Libraries. Each branch ran four sessions and were well attended with 172 people taking part across the district. Children loved making weather vanes, musical instruments, hovercraft and CD spinners, woodpeckers and sundials.

Children playing their pan flutes and mouth organs

Light Up Winter

In late July Cromwell Library was involved in the Light Up Winter celebrations for the second time. The library opened after hours and over 500 people came through the door to enjoy face painting, a craft cave and two story-time sessions.



Cromwell Library window dressed for Light Up Winter



Team Leader Moniza Fenton leading story time.

Book Chat groups' launch

Both Cromwell and Maniototo Libraries have launched "Book Chat", an informal club to discuss what is new in the world of books and what people have been reading lately.

"Book Chat" is intended as a relaxed way to meet and share a love of reading. Both groups are developing a regular following.

Professional Development

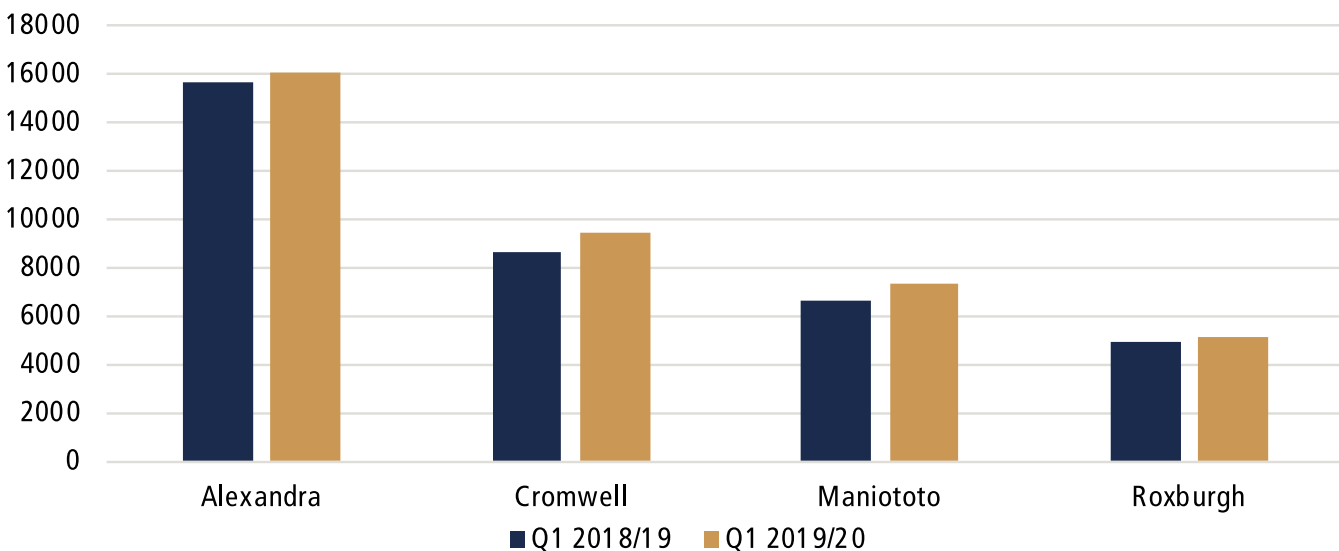
Collections Manager Nikki Williams and Team leader Alexandra Gaye Anderson attended a cataloguers' training day in Christchurch. This allowed them to increase their knowledge, refresh their skills and help maintain the shared Kōtūi catalogue to a high standard.

Statistics

Door Counters

Thirty-eight thousand people visited our four main branches this quarter, an increase of 5.9% on the same period last year and 1.5% on the previous quarter. With evolving use of library spaces, visitors are coming in to take part in activities, access the internet and make use of the library collections within the library space.

Door Counters Quarterly Comparison



New Borrowers

During the first quarter this year 202 new borrowers have joined Central Otago Libraries including 130 adults and 72 junior borrowers. This is on par with the same period last year when 208 new borrowers joined our libraries.

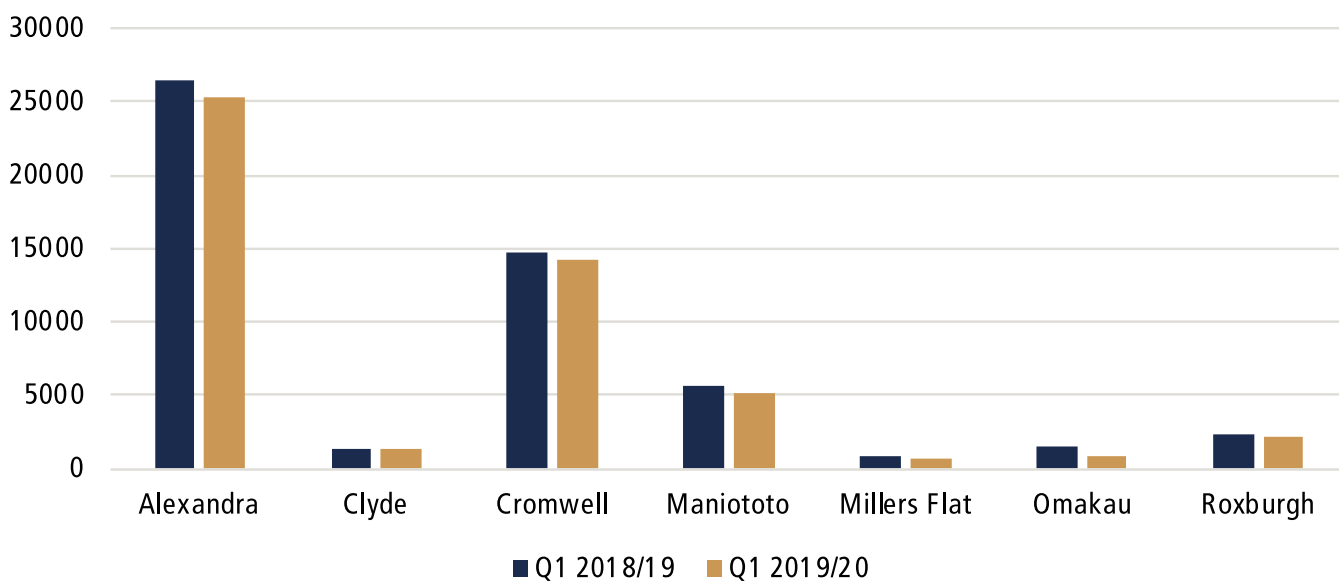
Active borrowers over 24 months

4,494 unique users have accessed library collections over the last 24 months. This compares with 2,684 active borrowers at the same time last year.

Collection Use

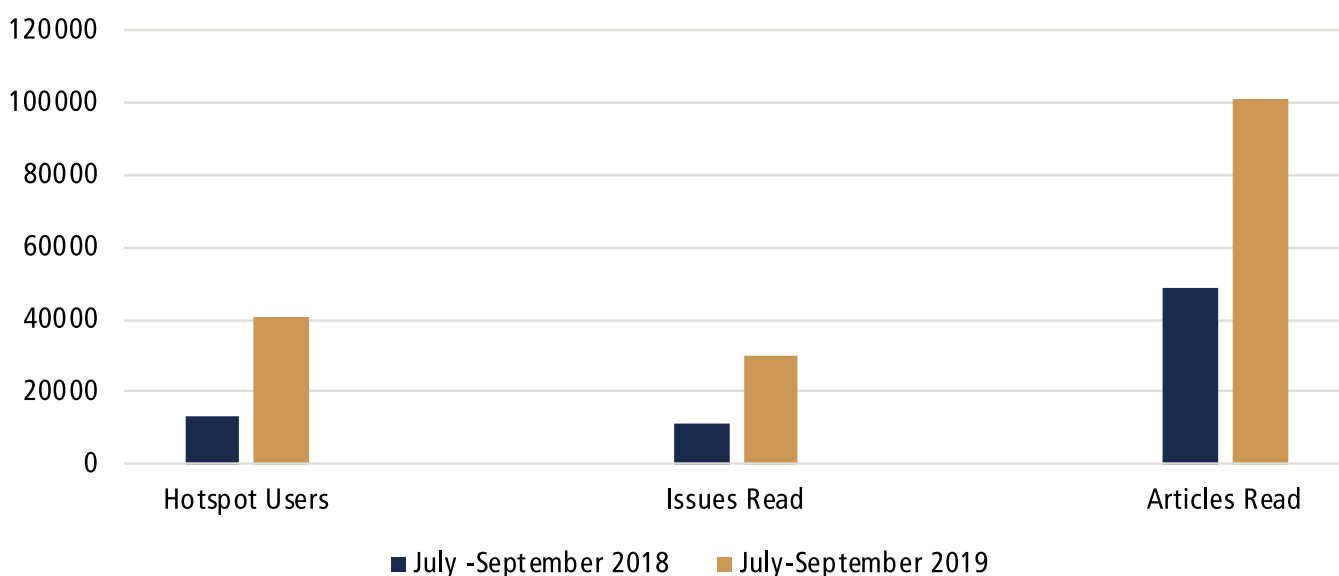
Total circulation statistics (checkouts and renewals of the physical collection) have fallen by 5% across all branches compared to the same quarter last year. While this is disappointing, it is an international trend and is offset by the growth in the digital collection and the increase in use of the library spaces.

Total Circulation Physical Collection



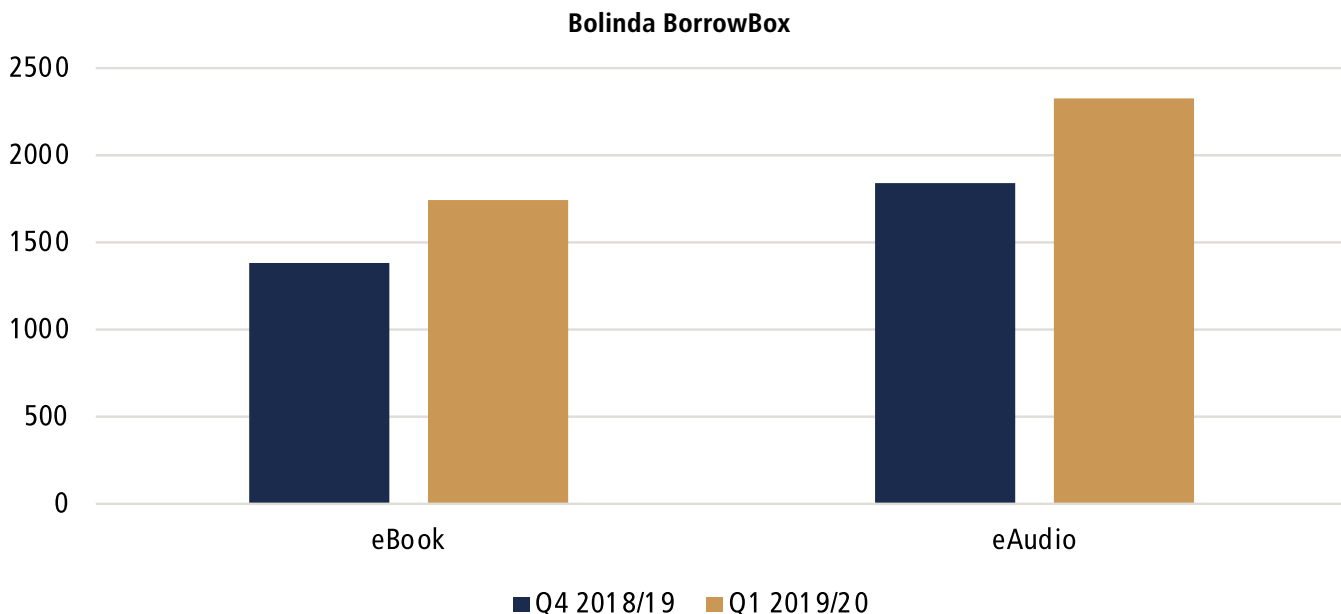
The use of our digital collections continues to grow with PressReader leading the way. Hotspot users have increased by 33.5%, issues read by 60% and articles read by 130.5% compared to the previous quarter.

PressReader

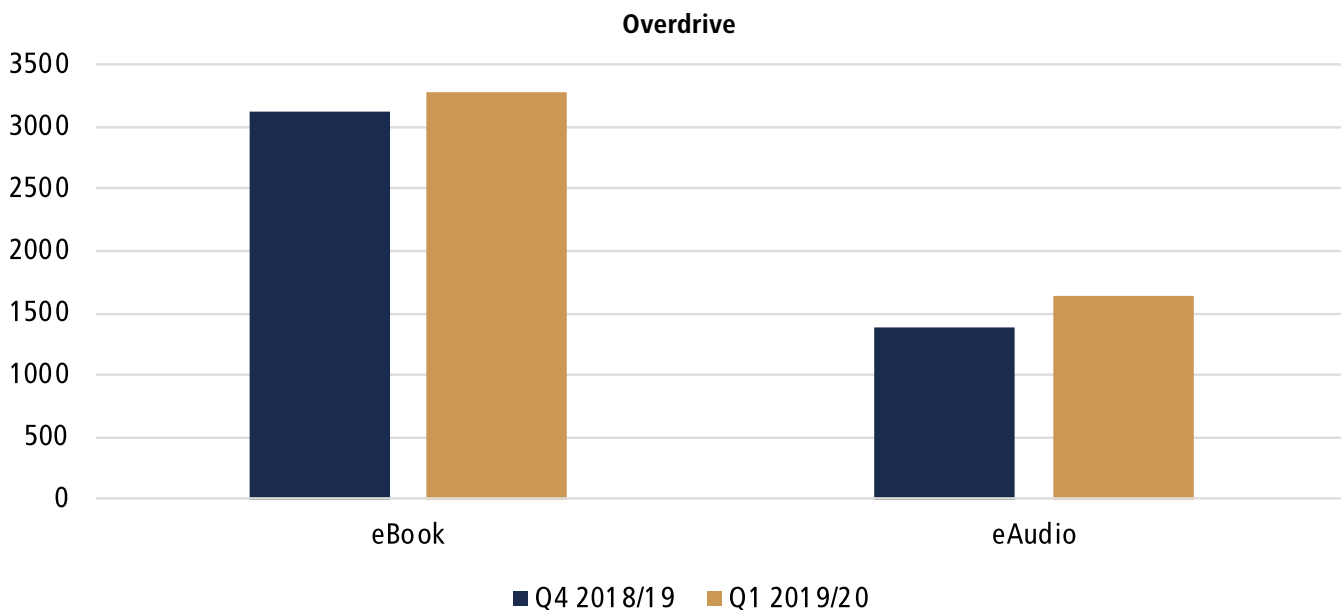


The most popular publications continue to be our local newspapers including The Otago Daily Times, Southland Times and The Press, with The Washington Post coming in at number five. The most popular magazines are the New Zealand Listener and Woman’s Day and we note a broad range of subjects, covering everything from automotive engineering, business, and health to cookery, crafts and travel are now being downloaded.

As our digital collection grows so does the number of checkouts. eAudio is growing more quickly as people find they can listen to books while doing other activities such as driving or gardening. The ability to download and listen to a book via a mobile phone makes this particularly accessible.



Checkouts of Bolinda BorrowBox eBooks increased by 26% and eAudio by 25% on the previous quarter, while the number of active borrowers increased by 18%. Bolinda BorrowBox is the more popular platform for eAudio.



Checkouts of Overdrive eBooks increased by 4.8% and eAudio by 17.6% on the previous quarter. Overdrive is the more popular platform for eBooks. The number of active borrowers grew by 6%.

Combining statistics from both platforms, use of eBooks increased by 11.5% and eAudio by 22%.



REGIONAL IDENTITY, TOURISM AND ECONOMIC DEVELOPMENT



BE NOTICED
OPPORTUNITIES to promote
your business here - see us at



Otago Southland

SEE Otago SOUTHLAND TO LIFE

Discover the diverse range of opportunities in Otago, Southland and Westland.

Make it with us, experience the beauty of our mountains, and enjoy the best of both worlds - the mountains and the sea. Otago Southland is a beautiful region with a rich history, great scenery, and a vibrant culture. Discover the best of both worlds - the mountains and the sea.

Take the Otago Southland tour to experience the beauty of our mountains and the sea. Otago Southland is a beautiful region with a rich history, great scenery, and a vibrant culture. Discover the best of both worlds - the mountains and the sea.

Take the most beautiful part of New Zealand - Westland, from the Westland, Otago and Southland. Discover the best of both worlds - the mountains and the sea. Otago Southland is a beautiful region with a rich history, great scenery, and a vibrant culture. Discover the best of both worlds - the mountains and the sea.



REGIONAL IDENTITY, TOURISM AND ECONOMIC DEVELOPMENT

Tourism Central Otago coordinates and facilitates the marketing of the Central Otago region as a visitor destination both within New Zealand and internationally to increase the spread and spend of visitors in the region and contribute to the strength of the regional economy.

Central Otago Visitor Centres (i-SITES) contribute to the authenticity and quality of the experience that visitors have in Central Otago by providing local advice and booking services for things to do and see in the region.

Community grants provide funding to groups wishing to host cultural, creative, sporting and community based events, or undertake activities that will enhance the experiences of locals and visitors alike, or support community organisations and initiatives.

Council manages the regional identity on behalf of the community. The Central Otago Regional Identity helps define the unique characteristics and values of our region. It's a definition of who we are, what we value and what we want to protect. It also provides a platform to tell the unique stories of Central Otago – www.aworldofdifference.co.nz. The intention is that these special qualities are embraced and celebrated by all sectors of the community.

The vision that drives the Council's economic development effort is to foster a thriving and sustainable district economy that creates a positive and productive environment for our people to lead healthy, happy and successful lives. The Council role in essence is that of an enabler, directly in terms of the various activities Council actually controls, in areas where it can influence through facilitation, coordination, provision of support services, grants and seed funding, and where it is able to apply interest via advocacy, lobbying and education.

This activity contributes to the following community outcomes:



REGIONAL IDENTITY

Our Communities

Maniototo

Getting the right image set to compliment each key Maniototo story is important and these were finalised this quarter. Printing is underway and the A5 publication will be distributed in the next quarter.

The intention is to hold a special launch with the people who attended the original workshops so they can see the outcome of the conversations that took place at the workshop. Like the publications for the Teviot Valley and the Manuherikia and Ida Valleys, copies will be available at all Central Otago i-SITES and retailing at \$6.90 a copy.

Wider Alexandra Basin

Plans are underway for holding workshops for the wider Alexandra Basin. Workshops will be held mid-November. Like the other areas, the overarching story for the wider Alexandra Basin will be developed and included on the regional identity website and then the unique stories for the area will be confirmed, researched and written and included in an A5 publication to be printed later in this financial year.

Our Stories

The Central Otago goldmining story is now finalised and features on the regional identity website under Our Stories. Much has been written about the Central Otago gold story and the intention for this story was to add another layer that personalises it even more - getting into the spirit of the times. www.aworldofdifference.co.nz/our-stories



Plans are already underway for redeveloping the Central Otago cycling story to fully capture the qualities that set this place apart as a cycling destination. Interviews will take place in December with a number of people involved in cycling and in the formation of various tracks and trails within the region.

Central Otago Awards

A key focus for this quarter was planning for the Central Otago Awards Ceremony held at the Roxburgh Entertainment Centre on Friday 6 September. The Awards are an opportunity to recognise both individuals and businesses who are making an outstanding contribution to our community and epitomise our regional identify values in practice.

Before the Award winners were announced at the ceremony, invited guests were inspired by one of New Zealand's outstanding innovators, Ian Taylor, and by singer-song writer Gilly Darby, who thrilled the audience with her hauntingly beautiful voice. All award recipients and winners were presented with a hand-sculpted Totara trophy and a certificate.

The Award winners for 2019 were:

- Youth Award – Abby Golden
- Highly Commended for the Youth Award – Finlay Russel
- Young Professional Award – Annabel Bulk
- Business Excellence Award – Misha's Vineyard

The Community Award recipients for 2019 were Rose Jefcoate of Alexandra, Alex Gordon of Roxburgh, Barry Becker of Oturehua and Brigette Paterson of Roxburgh.

For more information on this year's award winners and recipients go to the Central Otago Awards website - www.aworldofdifference.co.nz/central-otago-awards

On the next page is a collection of images showcasing the 2019 Central Otago Awards.



ECONOMIC DEVELOPMENT

Inland Portfolio Advisor

Funding was secured through the Provincial Growth Fund (PGF) by the Otago Regional Economic Development group for the creation of two advisor roles across Otago to support PGF applications and cross district economic development projects. One of the advisor roles will cover Central Otago and Queenstown Lakes districts and will be based within Central Otago District Council. The funding agreement was established and recruitment for the role began in this period.

Think Drinks

A monthly event Think Drinks was created in this quarter with the first event being held in September. The event rotates between Alexandra and Cromwell for people who have recently started or are looking to start a business. Think Drinks is about connecting like-minded people so that they can support and take inspiration from each other in a supportive environment. Each Think Drinks has a guest speaker; someone who has started their own business and can share their story. The events on average are attracting approximately 20 attendees.

Investigation into Innovation Hub and Co-working spaces

A group has been established and is investigating the potential development of innovation hubs in Alexandra and Cromwell. The group has two streams of work 1) physical space and 2) development of a start-up community (people and culture to fill the space). The Economic Development Manager is helping facilitate the wider discussion with a more proactive role in the development of a start-up/entrepreneurial community. This work is in its exploratory stages. Depending on the direction it takes, and subsequent involvement of Central Otago District Council, formal reports will be made to Council for approval to be part of the work programme.

Otago Regional Economic Development Framework presented to council

The Otago Regional Economic Development Framework which outlines opportunities for local government in Otago to collaborate on economic development initiatives was presented to council in August.

Well-being Training

The Economic Development Manger attended a training course on the new well-being data service provided by The Society of Local Government Managers. The well-being data service provides indicators on communities' well-being across economic, cultural, social and environmental datasets. This service will be used to ensure council initiatives take into consideration the wider effects on our community. An education session will be provided to council staff on how this data can be used in the Long-Term Planning process.

Horticulture and Viticulture Seasonal Workforce Survey

A snapshot survey was undertaken on the horticulture and viticulture sectors to understand the workforce requirements for the coming season and changes in the provision of seasonal worker accommodation to help inform policy on freedom camping and housing.

Central Otago Labour Market Governance Group (COLMGG)

COLMGG is comprised of industry representation, government agencies, education and training providers and works to address labour issues for the horticulture and viticulture sectors. Based on the recommendations set out in the 2018 Central Otago Labour Survey: horticulture and viticulture, a subgroup was formed to establish a role and recruit someone to implement the recommendations in the report. Funding was secured for the position and the recruitment process started.

The position will manage face-to-face sector relationships, improve the pipeline of workers into the industry, increase the number of apprentices in the region, support employers with their professional development, and provide on-going advice and support to ensure sustainable employment is reached and apprenticeships are completed. The purpose of this role is also to support the implementation of the Central Otago Horticulture and Viticulture Labour Action Plan.



GOVERNANCE AND CORPORATE SERVICES



GOVERNANCE AND CORPORATE SERVICES

The governance activity is at the forefront of everything we do. While the Council provides many different services, it is the governance activity that supports elected members to be effective and responsible decision-makers. Within this activity we facilitate and support Council and community boards, ensure agendas are published and available to the public, and run local body elections every three years.

The corporate services activities provide support across the organisation that allows Council to function efficiently and effectively. It includes our accounting, financial planning and reporting, rating, policy, information systems, communications and administration activities.

This activity contributes to the following community outcomes:



COMMUNICATIONS

Youth Expo & Instagram

In August the communications team coordinated Central Otago District Council having a presence at the first Central Otago Youth Expo in Alexandra. Our stall promoted our cadetships and careers at CODC, invited youth to discover more about what our pools and libraries have to offer, plus offered the opportunity for expo-goers to become 'Mayor for a minute'.

Our #mayor4minute initiative was based on inviting youth to pop on the Mayoral chains and complete one of these phrases: "If I was Mayor my top priority would be...." or "The coolest thing this Council could do for Central Otago youth is..." From this we created both an online album and a physical display that captured the ideas and values of our youth.

We also used the Youth Expo as an opportunity to officially launch @codccadets on Instagram, a page that will be managed by our two council cadets. The primary intention of the page is for it to act as a youth-to-youth platform to engage on issues of interest to youth, as well as giving an insight into life at Council and what's involved in a Council cadetship.

Elections 2019 promotion

During the quarter we ramped up our Elections 2019 public engagement campaign – through both the end of the 'candidate phase' inspiring people to stand for office, and then the 'voter phase' to encourage our community to vote. We pushed out a further two videos during this period – in early August and late September. The final 'It's Voting Time!' video featured our CEO in a bright orange spandex suit starring as "Elections Gal" – the lengths we'll go to in order to capture the attention of our public! The communications team also attended a Meet the Candidates event with our #mayor4minute display and invited those attending the event to share what were the big issues for them for this year's local body elections, as a way to seed further conversations, raise awareness and encourage civic participation.

Gets Ready promotion

In September the Central Otago Gets Ready platform went live and we started our communications to encourage our community to sign up at www.centralotago.getsready.net. 'Gets Ready' is a tool that will allow Council to send real-time alerts during an emergency, lets people register friends or whānau that may need extra assistance in an emergency, lets people register skills, resources or aid that they can provide during an emergency, and helps prepare neighbourhoods to be part of a coordinated community response.

e-Newsletter Updates

Project communications have stepped up a gear during the first quarter. In June we launched the first edition of In the Pipeline, a monthly e-newsletter the community can subscribe to for updates on the project to construct two pipelines that will bring much improved infrastructure for Alexandra and Clyde. Limited number of print copies of the newsletter are also made available at various locations including our Alexandra service centre, and Alexandra and Clyde public libraries.



1 Dunorling Street,
PO Box 122, Alexandra
03 440 0056 | info@codc.govt.nz
www.codc.govt.nz

